



Jefferson County Communications Center Authority
JEFFCOM911

July 2024
Monthly Report



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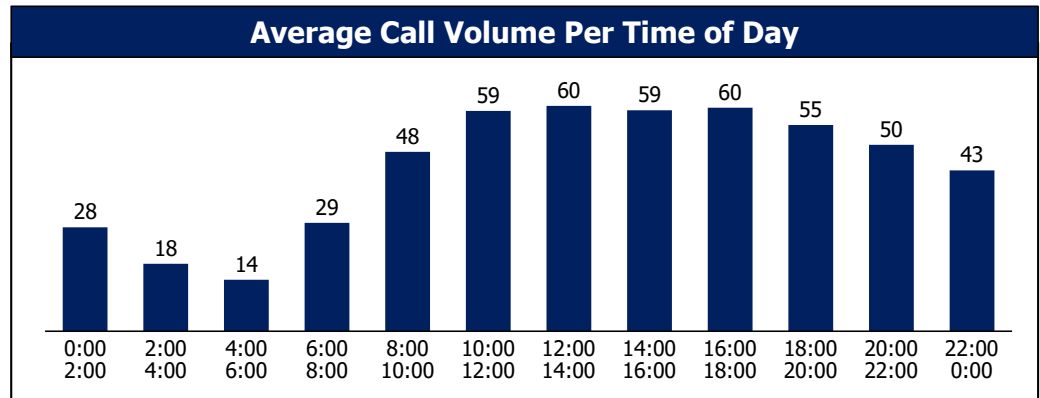


Law Stats

Calls Received, Processed, and Dispatched



Agency	July Calls	% Total	6 Month Trend
Lakewood PD	6,424	29.0%	
Jeffco Sheriff	3,236	14.6%	
Arvada PD	3,216	14.5%	
Wheat Ridge PD	1,662	7.5%	
Golden PD	598	2.7%	
Edgewater PD	400	1.8%	
Clear Creek Sheriff	246	0.5%	
Idaho Springs PD	174	0.2%	
Lakeside PD	86	0.4%	
Morrison PD	47	0.2%	
Georgetown PD	43	0.2%	
Empire PD	29	0.1%	
Mountain View PD	18	0.0%	
CSM PD	17	0.0%	
Total	16,196	71.8%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority							Total	% of Calls Per Day
	0	1	2	3	4	5	6		
Sunday	3	167	625	598	129	253	132	1,907	13.1%
Monday	0	193	835	791	210	493	180	2,702	14.8%
Tuesday	1	191	798	845	206	487	166	2,694	14.8%
Wednesday	2	209	775	799	228	469	187	2,669	14.6%
Thursday	2	175	617	665	163	337	171	2,130	14.6%
Friday	1	164	617	610	151	347	150	2,040	14.0%
Saturday	3	197	660	603	151	273	167	2,054	14.1%
Total	12	1,296	4,927	4,911	1,238	2,659	1,153	16,196	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.
 *Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.

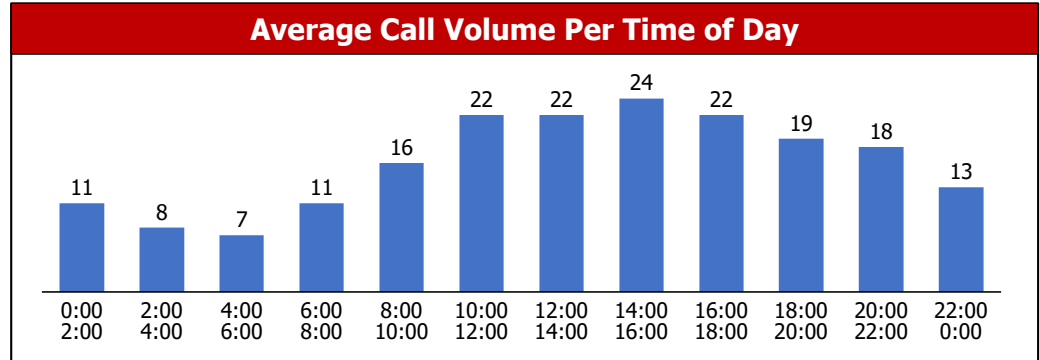


Fire Stats

Calls Received, Processed, and Dispatched



Agency	July Calls	% of Total	6 Month Trend
West Metro Fire	3,339	15.1%	
Arvada Fire	1,389	6.3%	
Golden Fire	252	1.1%	
Evergreen Fire	220	1.0%	
Clear Creek Fire	180	0.8%	
Clear Creek EMS	149	0.7%	
Elk Creek Fire	83	0.4%	
Highland Rescue	82	0.4%	
Fairmount Fire	81	0.4%	
Foothills Fire	61	0.3%	
Pleasant View Fire	56	0.3%	
Inter Canyon Fire	31	0.1%	
North Fork Fire	16	0.1%	
Genesee Fire	15	0.1%	
Indian Hills Fire	13	0.1%	
Golden Gate Fire	11	0.0%	
Total	5,978	27.0%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority						Total	% of Calls Per Day
	1	2	3	4	5	6		
Sunday	13	465	274	8	0	4	764	14.1%
Monday	19	595	344	10	1	5	974	14.4%
Tuesday	17	544	356	9	0	3	929	13.7%
Wednesday	17	554	360	10	0	1	942	13.9%
Thursday	16	469	294	5	0	2	786	14.5%
Friday	15	491	271	12	0	3	792	14.6%
Saturday	15	488	278	9	0	1	791	14.6%
Total	112	3,606	2,177	63	1	19	5,978	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.
 *Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.



Service Level Agreement

Call Processing



Process	SLA	Result	Target
Call Answering and Processing	90% of 911 calls answered within 15 seconds	87.8%	95% of 911 calls answered within 15 Seconds
	99% of 911 calls answered within 40 seconds	97.7%	99% of 911 calls answered within 40 Seconds
	90% of Priority 1 and 2 calls processed within 60 seconds	54.6%	90% of 911 calls processed within 60 Seconds
	(Included as a reference only)	89.9%	95% of 911 calls processed within 106 Seconds
Average Admin Call Initial Hold Time	15% of all non-emergency calls for service are put on hold for 60 seconds or less	14.4%	No more than 10% of all non-emergency calls are put on hold for 60 seconds or less
Quality Assurance Scores	EMD; Target average of 75%	92.0%	Target average of 95% with a minimum of 80%
	EFD; Target average of 75%	96.7%	Target average of 95% with a minimum of 80%
	LAW; Target average of 75%	96.9%	Target average of 95% with a minimum of 80%

Note: Records stats are currently unavailable as we transition into a new reporting system from the new helpdesk.

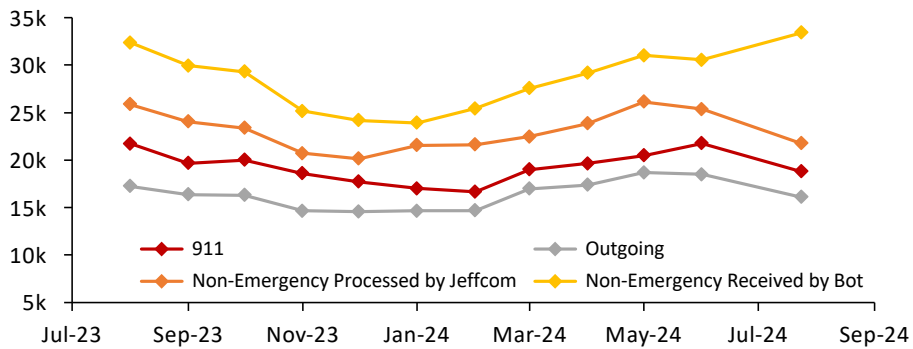
Analysis
<p>Root Cause: Call Answering Time Emergency call volume remained high month-over-month. While exact call volume numbers are not available due to the transition from Vesta to Carbyne, call bot data shows a 6% increase compared to June. To maintain staffing levels and ensure personnel are trained to the necessary standards, the center continues with an intensive training schedule. Additionally, the team has been preparing for the Carbyne transition, which took effect on July 30th.</p> <p>Remediation: Call Answering Time The call answering metrics for July fell short due to the persistently high call volume and ongoing training efforts. Nine new team members are currently undergoing "On the Job" training, which is expected to be completed and signed off by the end of this month. Additionally, Jeffcom launched a new academy in July with a total of nine trainees. On July 30th, Jeffcom began using the Carbyne platform, which, despite an initial adjustment period, is expected to enhance ECS's ability to gather information quickly and manage calls more efficiently. Furthermore, Jeffcom initiated a partnership with Tenzinga in response to the cultural study, aiming to drive organizational improvements and boost employee retention. Jeffcom will continue to analyze call data and seek strategies to reduce call volume and improve performance metrics.</p> <p>Root Cause: Call Processing Time Jeffcom has analyzed and concluded that the call processing goal of 60 seconds is not feasible due to the amount of time it takes to double-verify the address and phone number of wireless callers.</p> <p>Remediation: Call Processing Time The team continues to analyze different operational methods in which processing times can be reduced to improve the metric goal. Currently, the 90th percentile is 01:46 minutes to process a wireless call from when the ANI/ALI is populated to Dispatcher queue.</p>



Service Level Agreement and Volume Trends



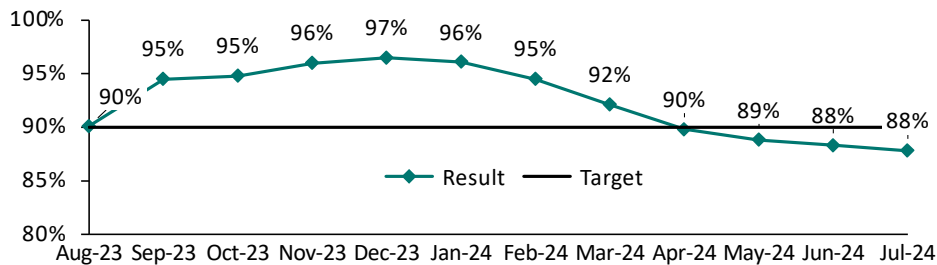
Call Volumes



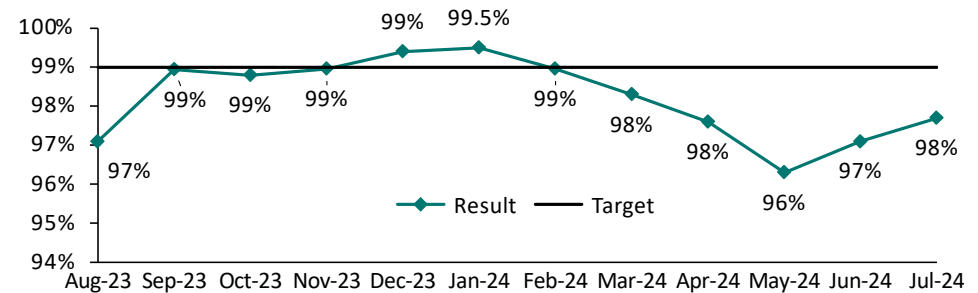
Trend Table

Average Daily Calls	Jul-24	Jun-24	Jul-23	Δ Last Month (per day)	Δ Last Year (per day)
Outgoing	519	616	716	↓-16%	↓-27%
Incoming - Admin to Bot	1,077	1,018	1,086	↑6%	↓-1%
Incoming - Admin to Jeffcom	702	845	891	↓-17%	↓-21%
Incoming - 911	607	725	847	↓-16%	↓-28%
911 calls answered within 15 seconds	87.8%	88.3%	92.3%	↓-0.5%	↓-4.5%
911 calls answered within 40 seconds	97.7%	97.1%	98.2%	↑0.6%	↓-0.5%

911 Calls Answered within 15 Seconds



911 Calls Answered within 40 seconds



*Call Volume includes Vesta data through July 30th at 0800 and limited Carbyne data for July 30th and July 31st. These numbers are not an accurate depiction of total call volume.

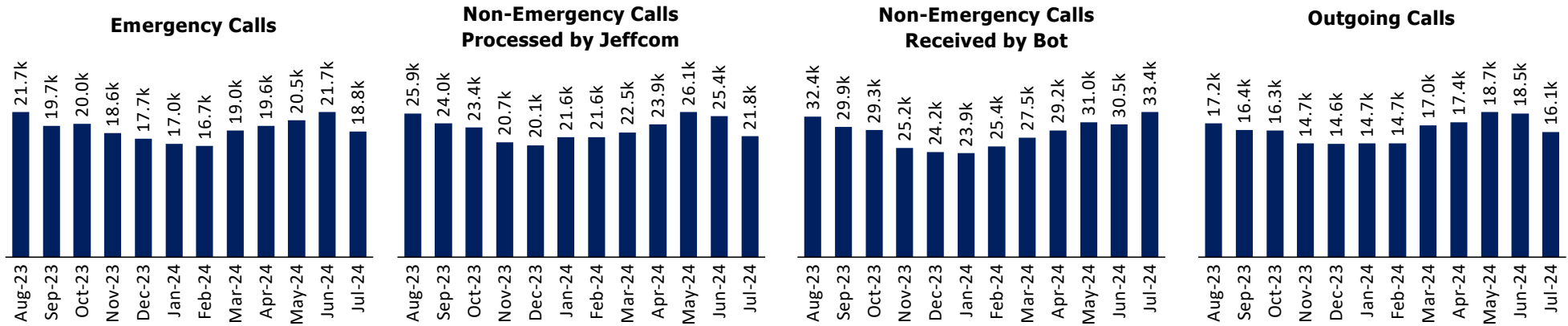


Call Volume/Agency Specific Inquiries

JEFFCOM



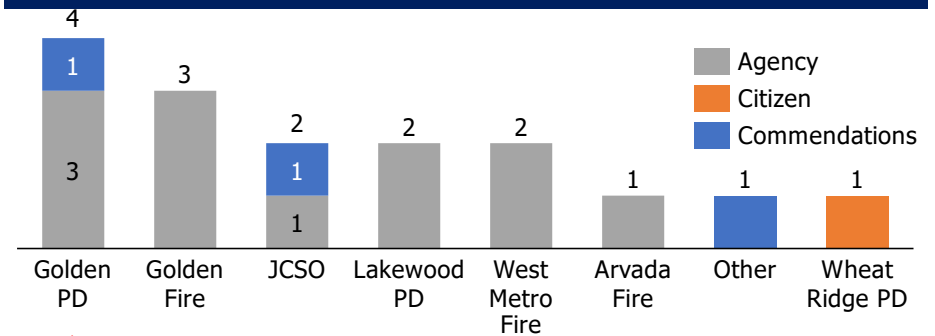
12 Month Trends



Call Volume

Line	Calls	Notes
Outgoing	16,096	16% decrease per day from June
Incoming - Admin to Bot	33,401	6% Increase per day from June
Incoming - Admin to Jeffcom	21,756	17% decrease per day from June
Incoming - 911	18,802	16% decrease per day from June
Total Incoming to Jeffcom	40,558	16% Increase per day from June

July Inquiries



*Call Volume includes Vesta data through July 30th at 0800 and limited Carbyne data for July 30th and July 31st. These numbers are not an accurate depiction of total call volume.

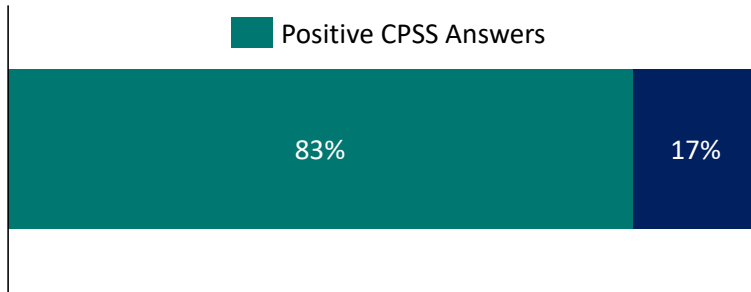


PowerEngage Survey Results

JEFFCOM



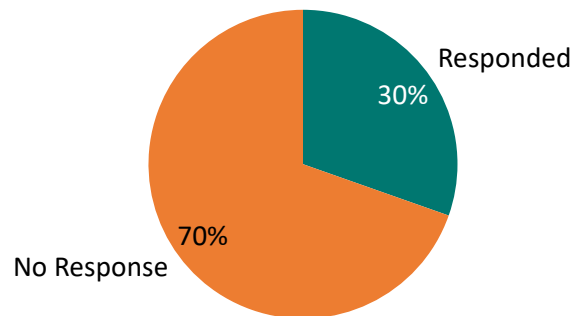
Citizen Positive Satisfaction Score (CPSS)



Survey Responses

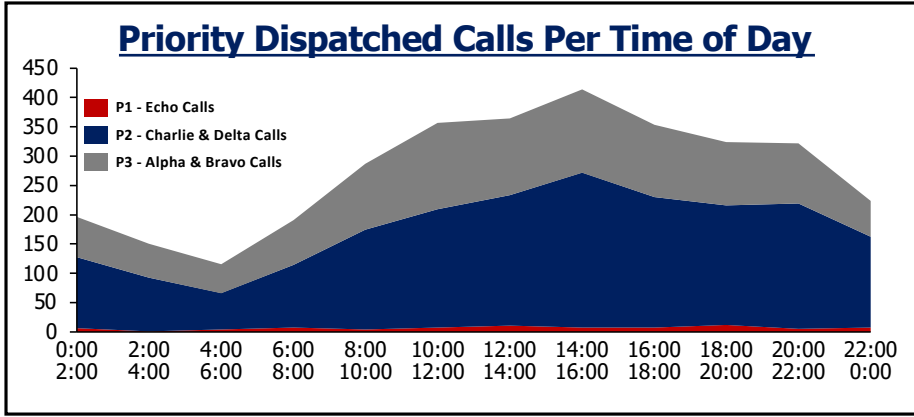
- They were great.
- They were very calm and helpful.
- Dispatcher was fantastic
- I only talked to the 911 dispatcher, he was fantastic. Cops got there within 5 minutes but I left right then.
- Very professional
- She was excellent and stayed on the phone with me the entire time to ensure I felt safe.

Survey Response Rate





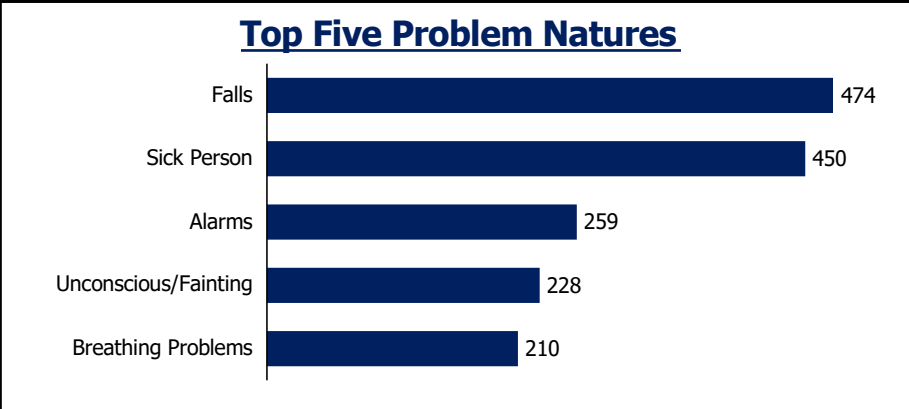
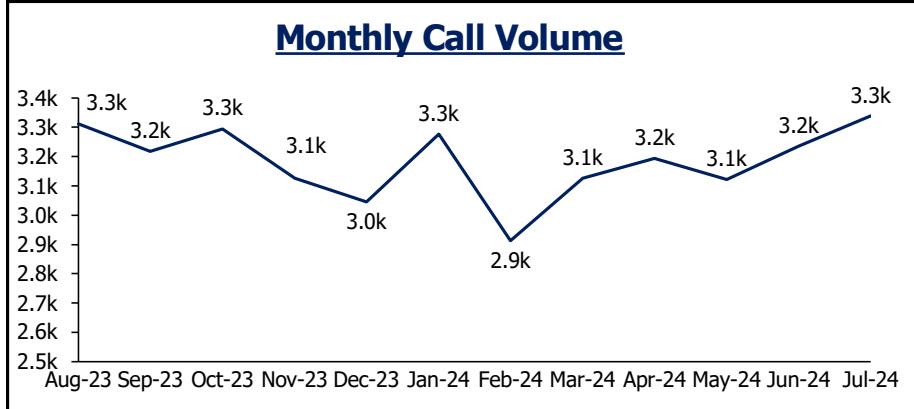
West Metro Fire



Daily Priority Call Volume and Entry to Assignment

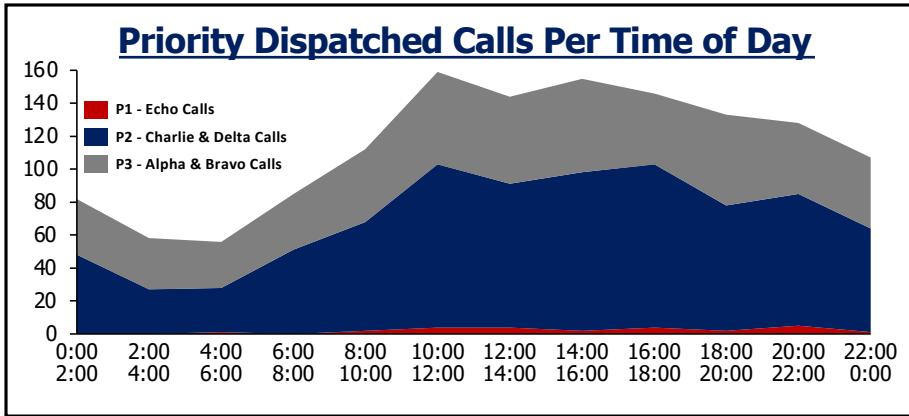
Day of Week	P1	P2	P3	Total	Average
Sunday	8	230	135	373	93
Monday	15	344	198	557	111
Tuesday	13	315	194	522	104
Wednesday	10	328	188	526	105
Thursday	13	275	166	454	114
Friday	11	273	153	437	109
Saturday	9	273	148	430	108
Assignment < 1 min	95%	97%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





Arvada Fire

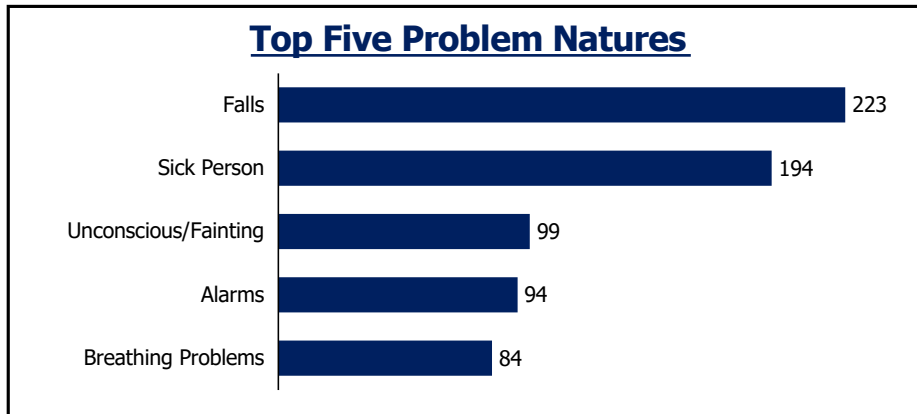
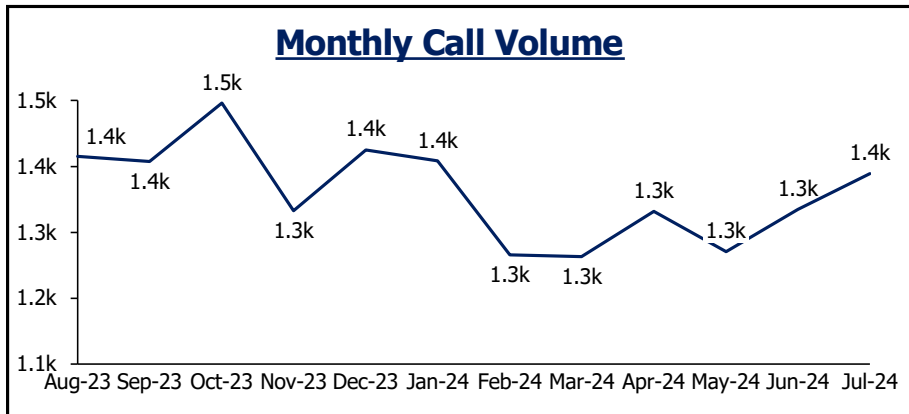


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	4	116	64	184	46
Monday	2	129	84	215	43
Tuesday	2	124	94	220	44
Wednesday	5	132	84	221	44
Thursday	3	94	69	166	42
Friday	4	120	62	186	47
Saturday	5	104	64	173	43

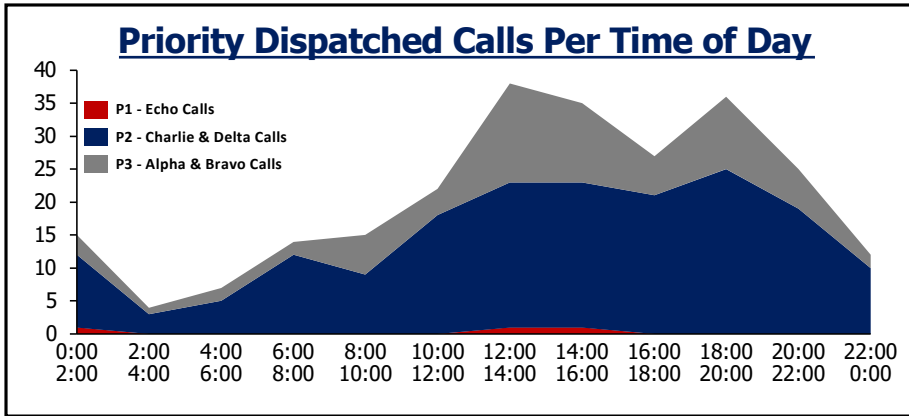
Assignment < 1 min 100% 97%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





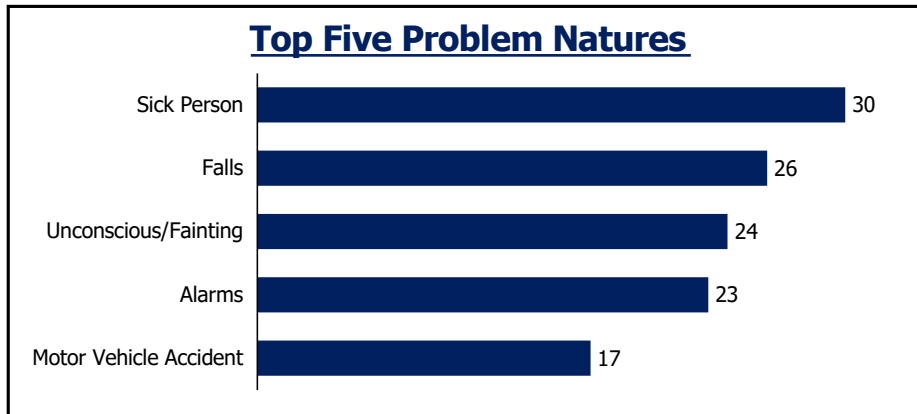
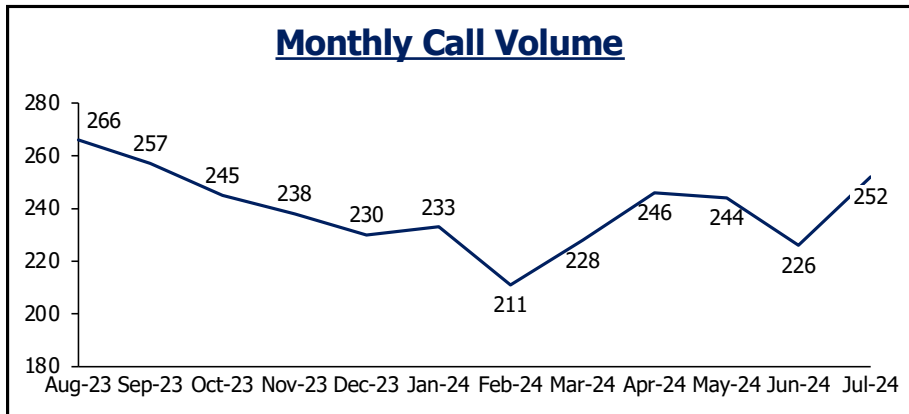
Golden Fire



Daily Priority Call Volume and Entry to Assignment

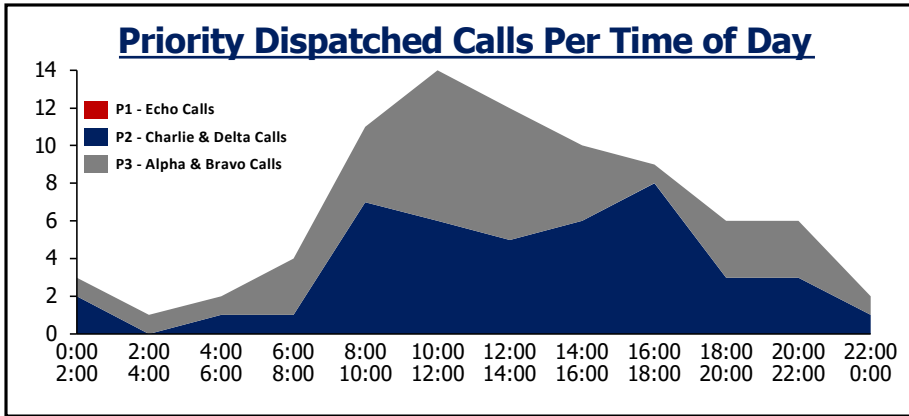
Day of Week	P1	P2	P3	Total	Average
Sunday	0	25	7	32	8
Monday	0	31	15	46	9
Tuesday	1	29	12	42	8
Wednesday	1	20	16	37	7
Thursday	0	25	5	30	8
Friday	0	18	8	26	7
Saturday	1	29	7	37	9
Assignment < 1 min	67%	76%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





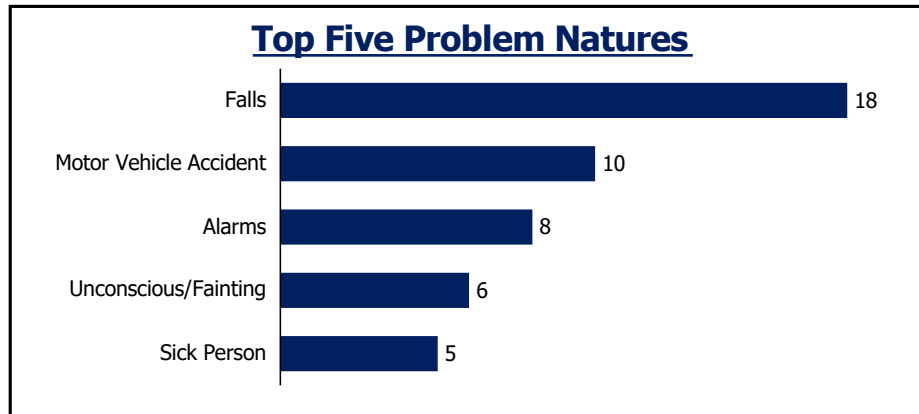
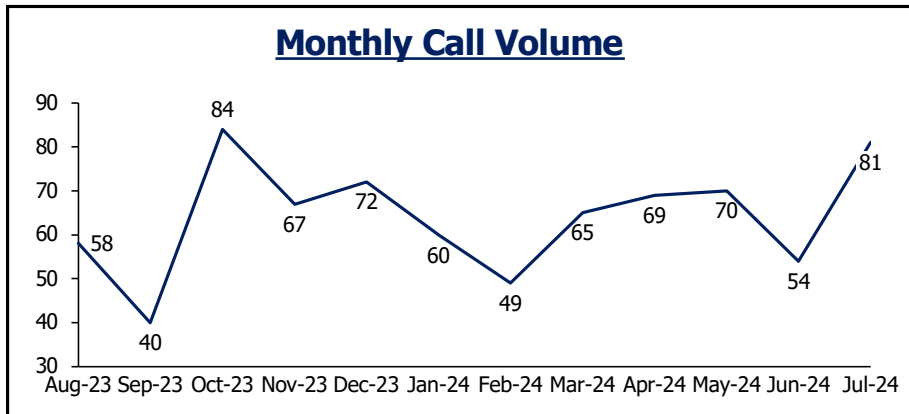
Fairmount Fire



Daily Priority Call Volume and Entry to Assignment

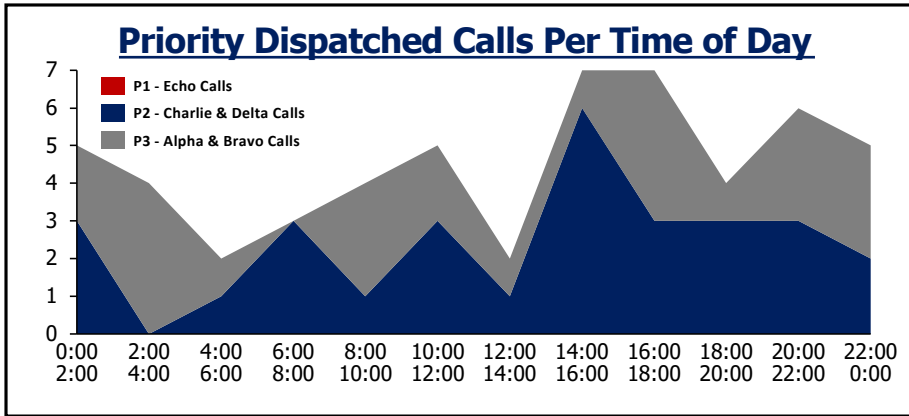
Day of Week	P1	P2	P3	Total	Average
Sunday	0	8	9	17	4
Monday	0	5	4	9	2
Tuesday	0	8	8	16	3
Wednesday	0	6	3	9	2
Thursday	0	6	6	12	3
Friday	0	6	4	10	3
Saturday	0	4	3	7	2
Assignment < 1 min	N/A	81%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





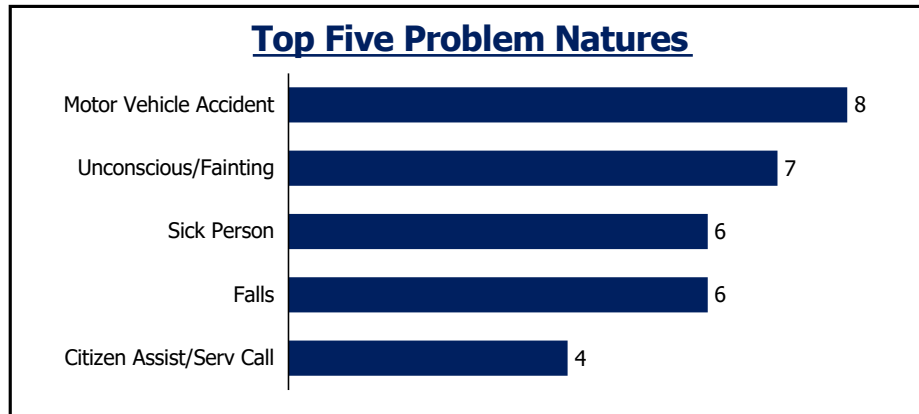
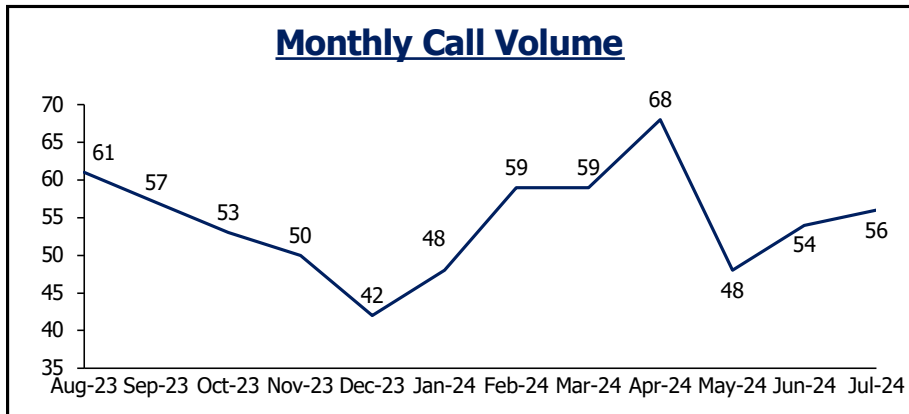
Pleasant View Fire



Daily Priority Call Volume and Entry to Assignment

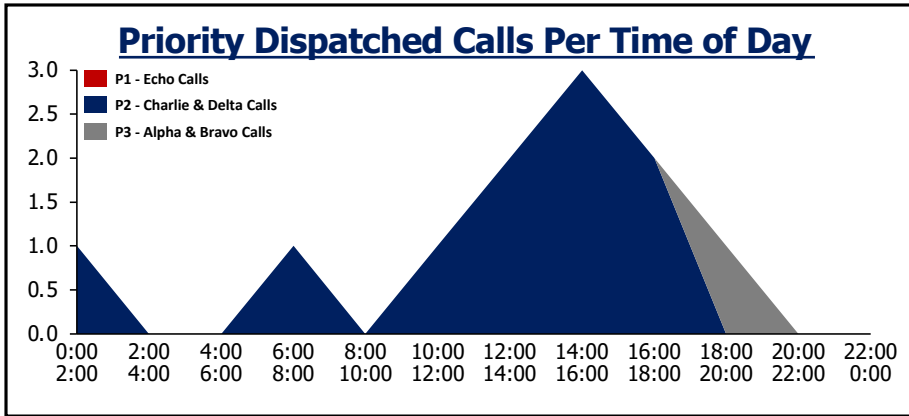
Day of Week	P1	P2	P3	Total	Average
Sunday	0	6	2	8	2
Monday	0	3	4	7	1
Tuesday	0	4	3	7	1
Wednesday	0	5	6	11	2
Thursday	0	4	2	6	2
Friday	0	3	1	4	1
Saturday	0	4	7	11	3
Assignment < 1 min	N/A	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





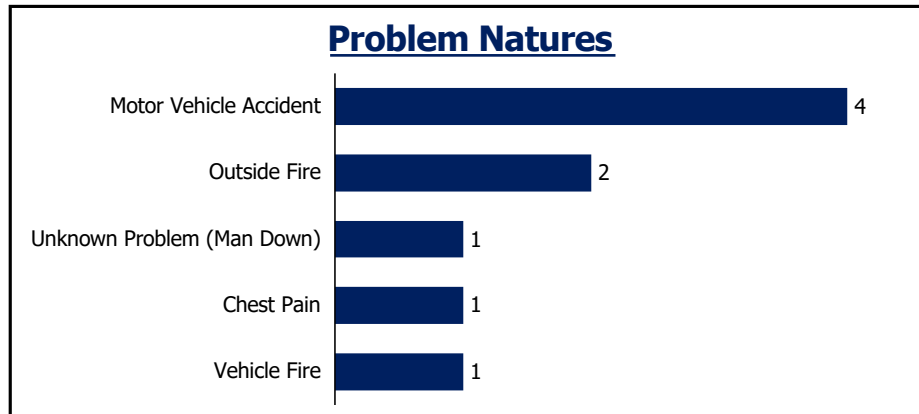
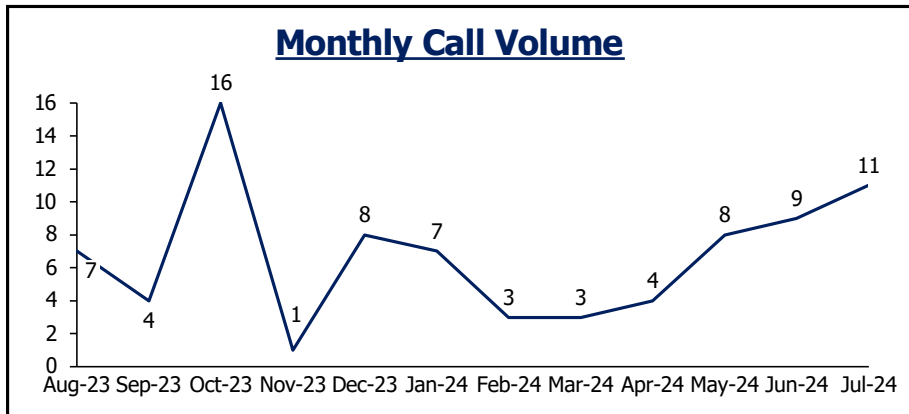
Golden Gate Fire



Daily Priority Call Volume and Entry to Assignment

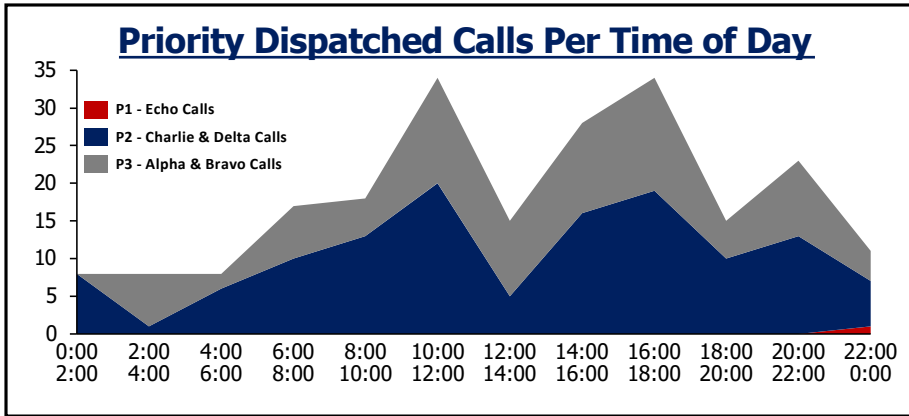
Day of Week	P1	P2	P3	Total	Average
Sunday	0	3	1	4	1
Monday	0	4	0	4	1
Tuesday	0	1	0	1	0
Wednesday	0	0	0	0	0
Thursday	0	0	0	0	0
Friday	0	1	0	1	0
Saturday	0	1	0	1	0
Assignment < 1 min	N/A	40%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





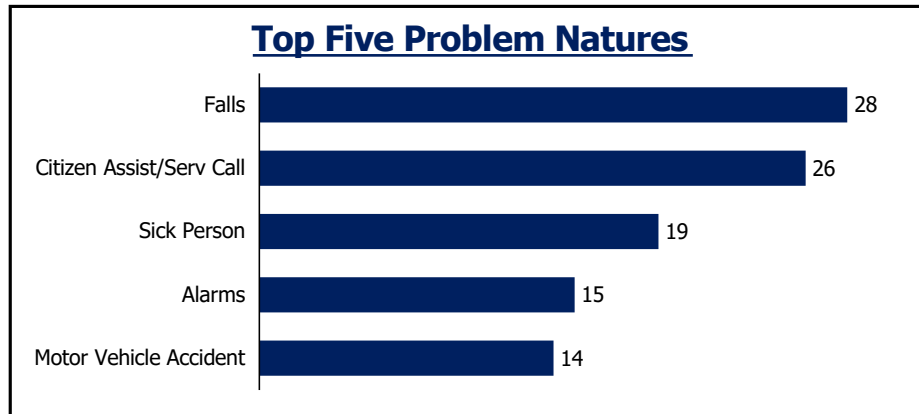
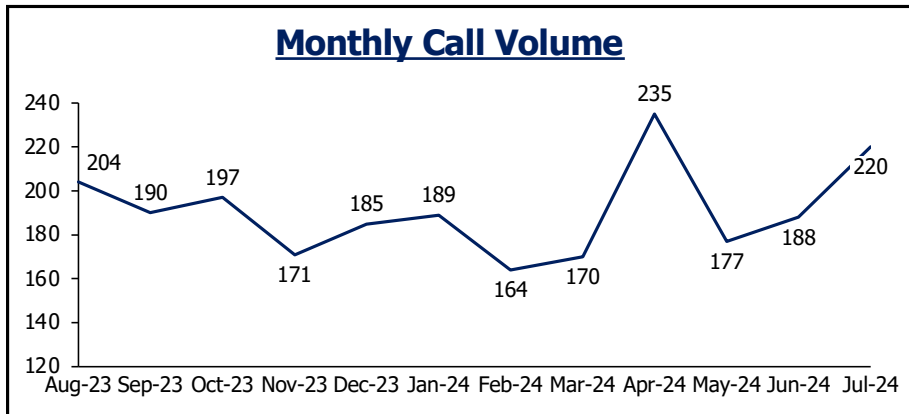
Evergreen Fire



Daily Priority Call Volume and Entry to Assignment

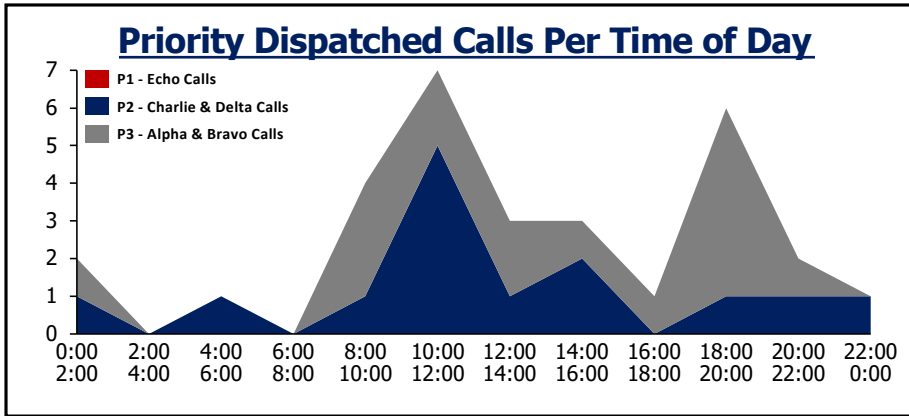
Day of Week	P1	P2	P3	Total	Average
Sunday	1	18	12	31	8
Monday	0	22	11	33	7
Tuesday	0	23	15	38	8
Wednesday	0	17	18	35	7
Thursday	0	13	14	27	7
Friday	0	20	12	32	8
Saturday	0	14	9	23	6
Assignment < 1 min	0%	86%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





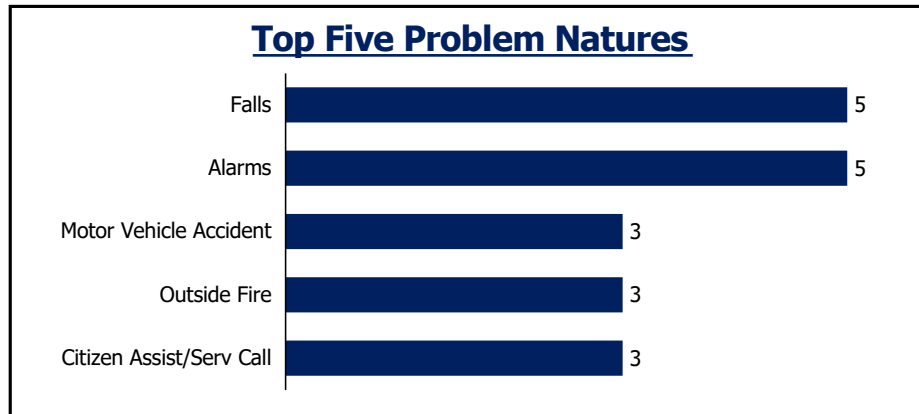
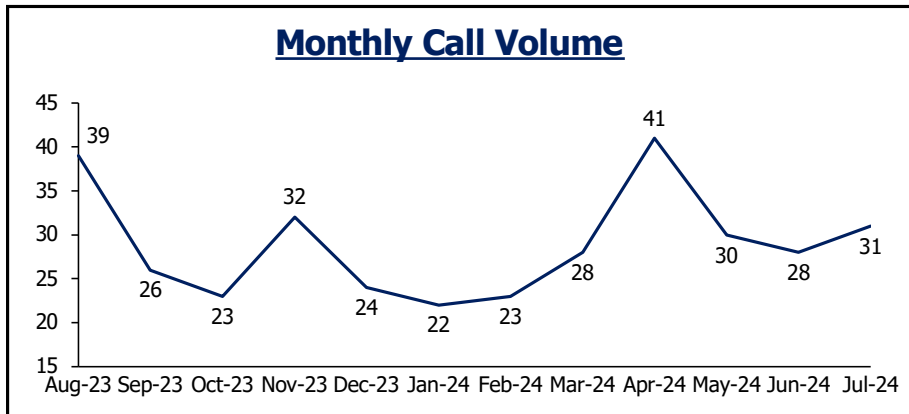
Inter-Canyon Fire



Daily Priority Call Volume and Entry to Assignment

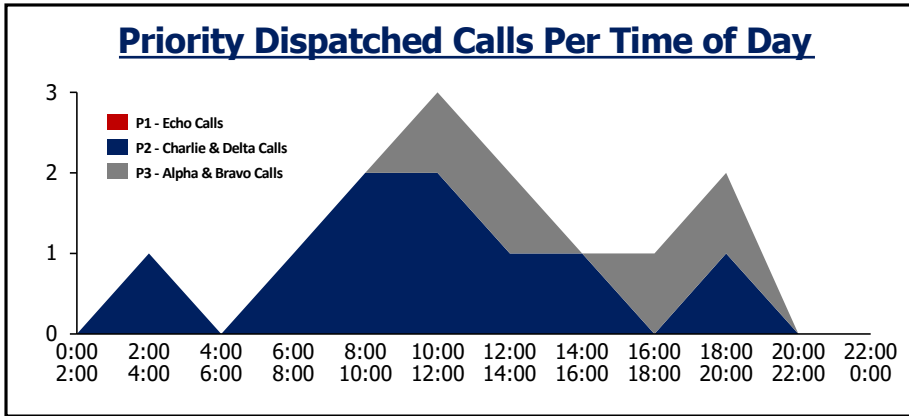
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	4	6	2
Monday	0	2	0	2	0
Tuesday	0	2	3	5	1
Wednesday	0	4	4	8	2
Thursday	0	2	1	3	1
Friday	0	2	2	4	1
Saturday	0	0	2	2	1
Assignment <1 min	N/A	100%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





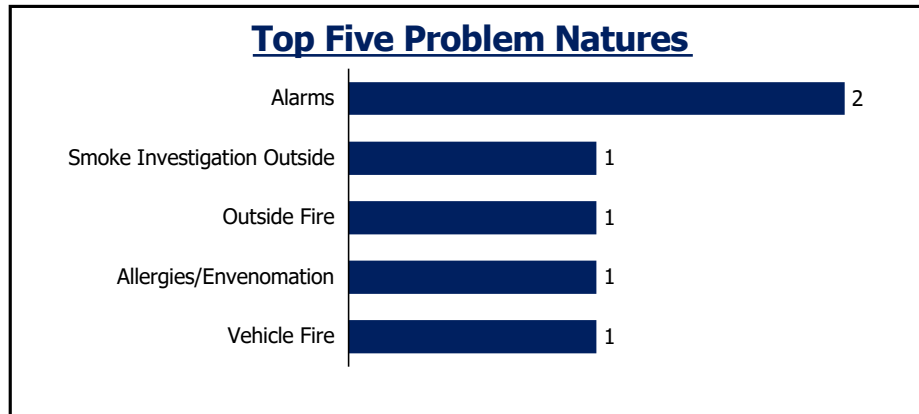
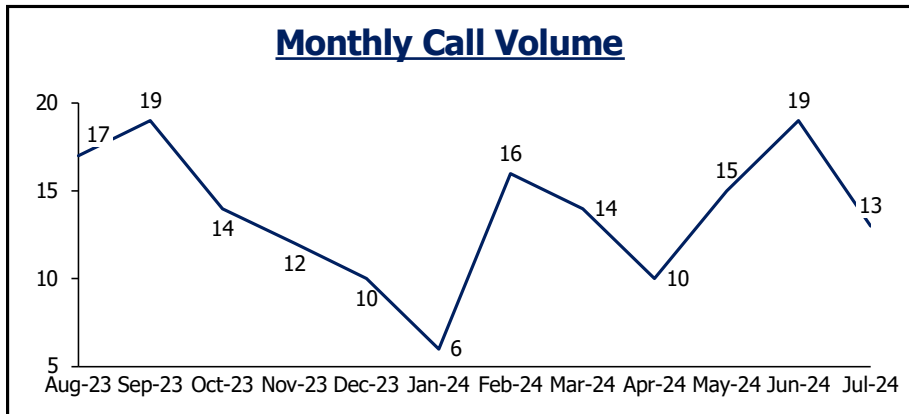
Indian Hills Fire



Daily Priority Call Volume and Entry to Assignment

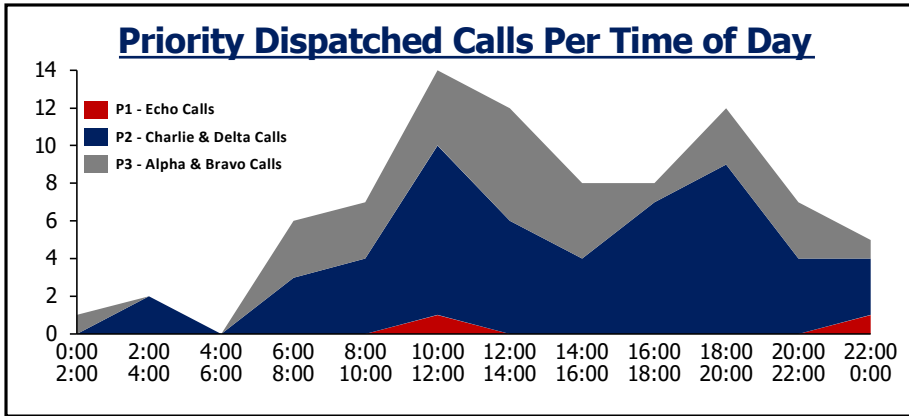
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	0	2	1
Monday	0	1	0	1	0
Tuesday	0	1	0	1	0
Wednesday	0	2	1	3	1
Thursday	0	1	0	1	0
Friday	0	1	2	3	1
Saturday	0	1	1	2	1
Assignment < 1 min	N/A	100%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





Elk Creek Fire

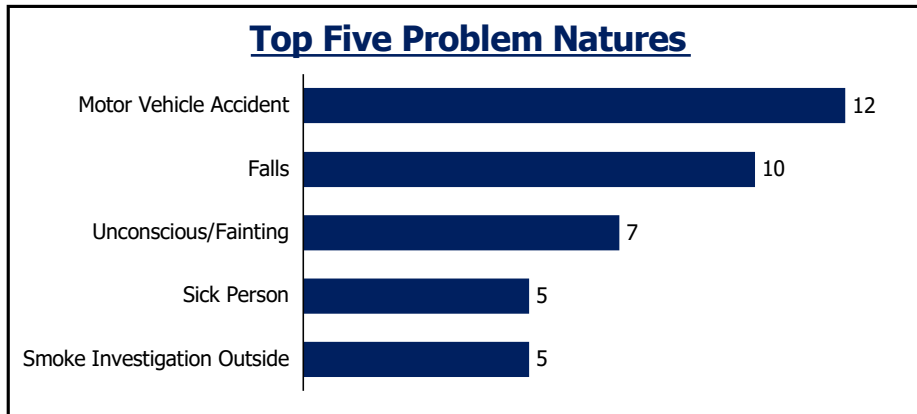
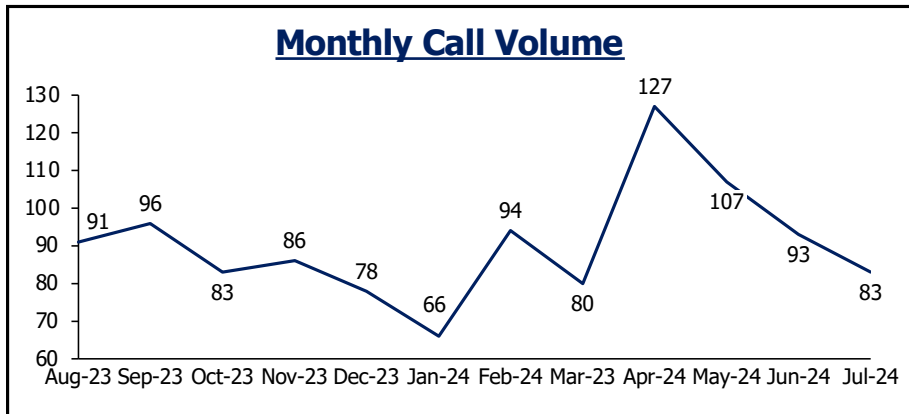


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	7	4	11	3
Monday	0	8	5	13	3
Tuesday	1	9	3	13	3
Wednesday	1	10	3	14	3
Thursday	0	5	7	12	3
Friday	0	5	2	7	2
Saturday	0	7	5	12	3

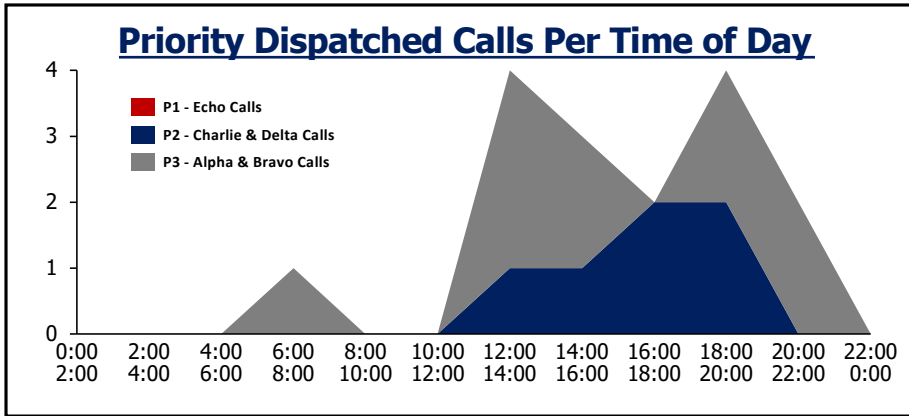
Assignment < 1 min **100%** **88%**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





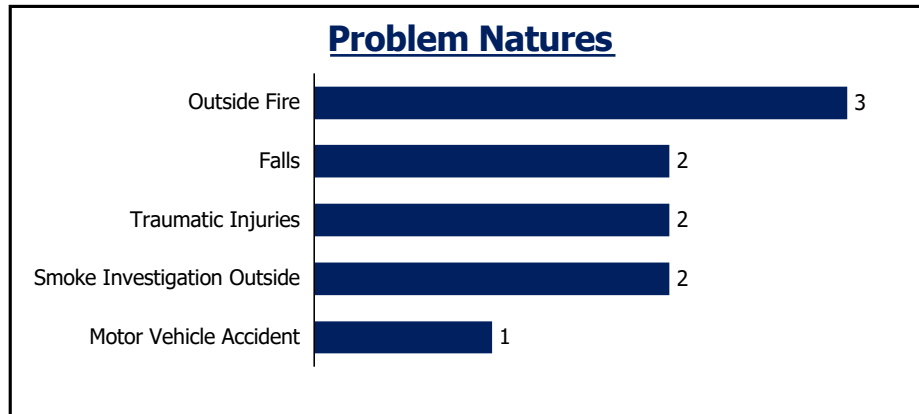
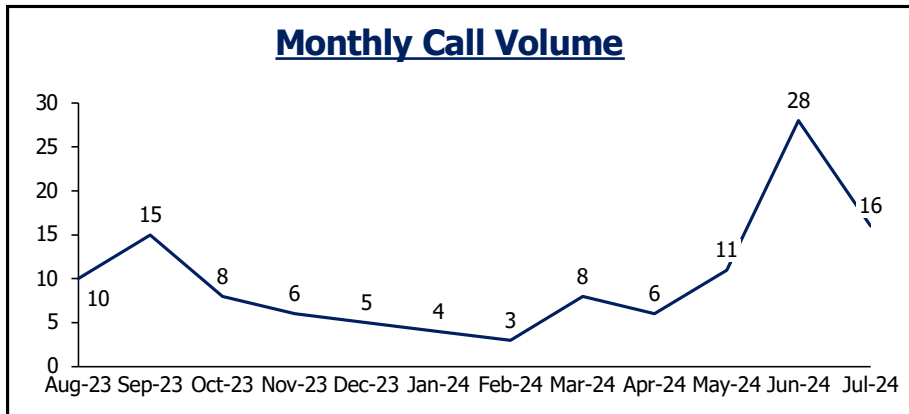
North Fork Fire



Daily Priority Call Volume and Entry to Assignment

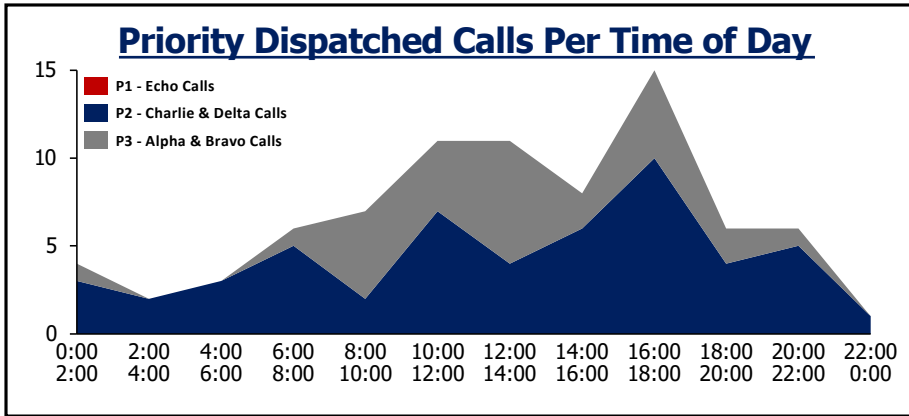
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	1	3	1
Monday	0	0	0	0	0
Tuesday	0	0	2	2	0
Wednesday	0	2	3	5	1
Thursday	0	2	1	3	1
Friday	0	0	0	0	0
Saturday	0	0	3	3	1
Assignment < 1 min	N/A	50%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





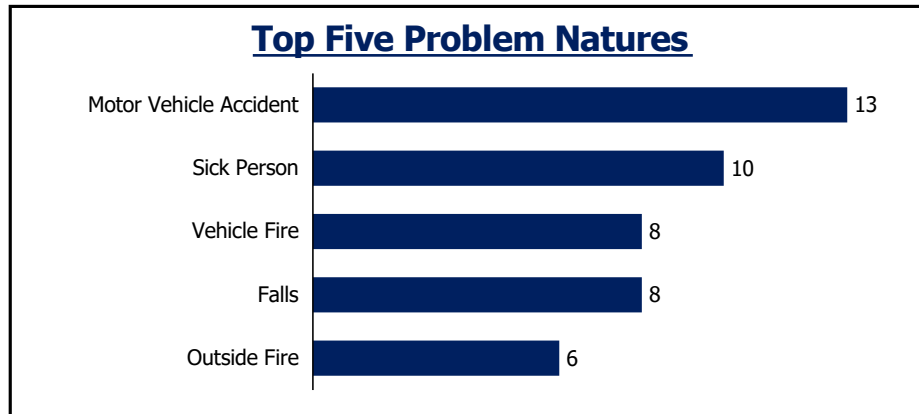
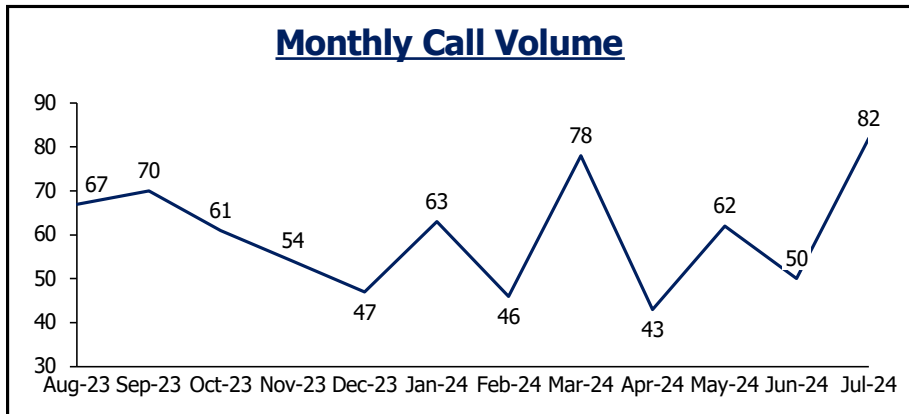
Highland Rescue



Daily Priority Call Volume and Entry to Assignment

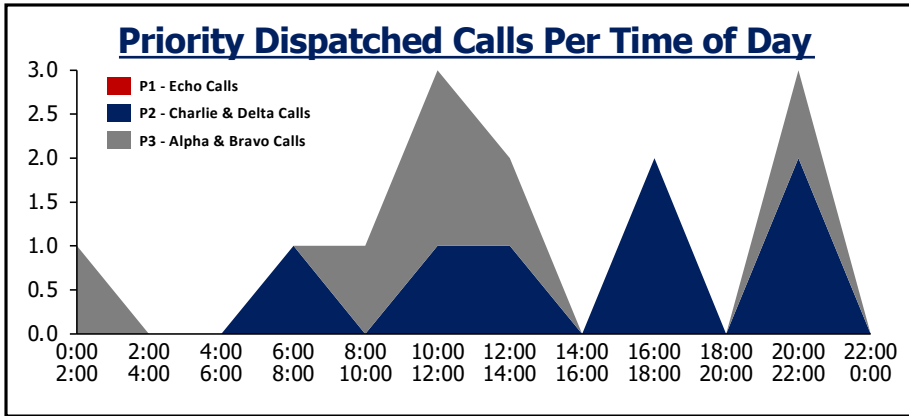
Day of Week	P1	P2	P3	Total	Average
Sunday	0	10	5	15	4
Monday	0	10	6	16	3
Tuesday	0	5	3	8	2
Wednesday	0	7	5	12	2
Thursday	0	6	4	10	3
Friday	0	7	4	11	3
Saturday	0	7	1	8	2
Assignment < 1 min	N/A	77%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





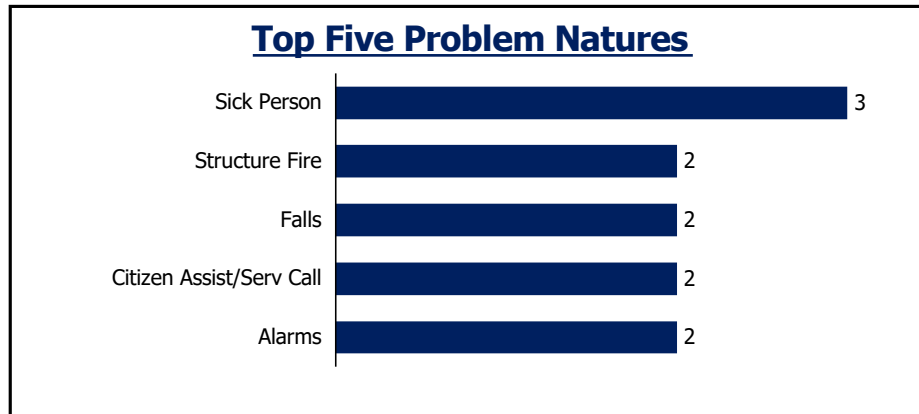
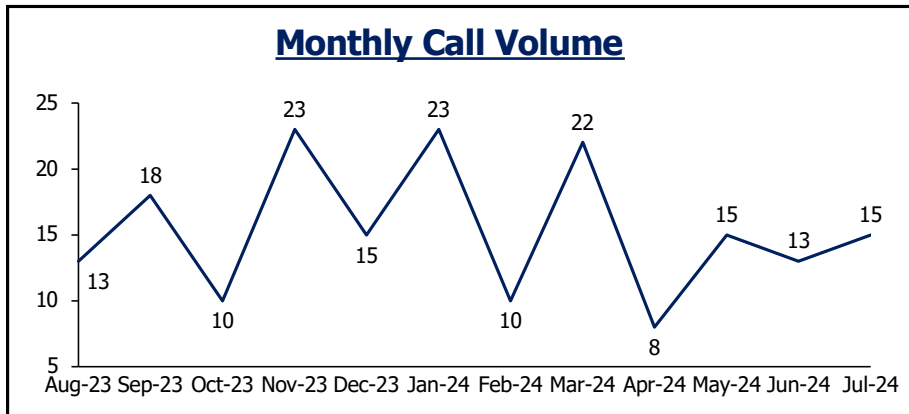
Geneseee Fire



Daily Priority Call Volume and Entry to Assignment

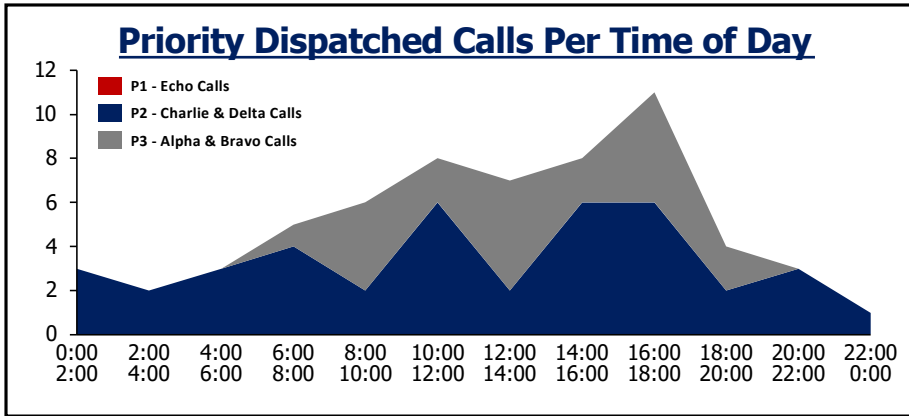
Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	1	2	1
Monday	0	2	2	4	1
Tuesday	0	0	0	0	0
Wednesday	0	0	1	1	0
Thursday	0	0	1	1	0
Friday	0	2	1	3	1
Saturday	0	2	0	2	1
Assignment < 1 min	N/A	71%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





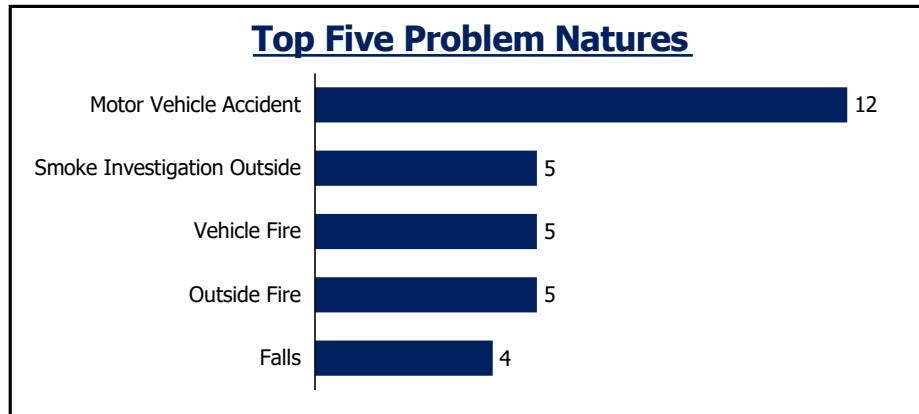
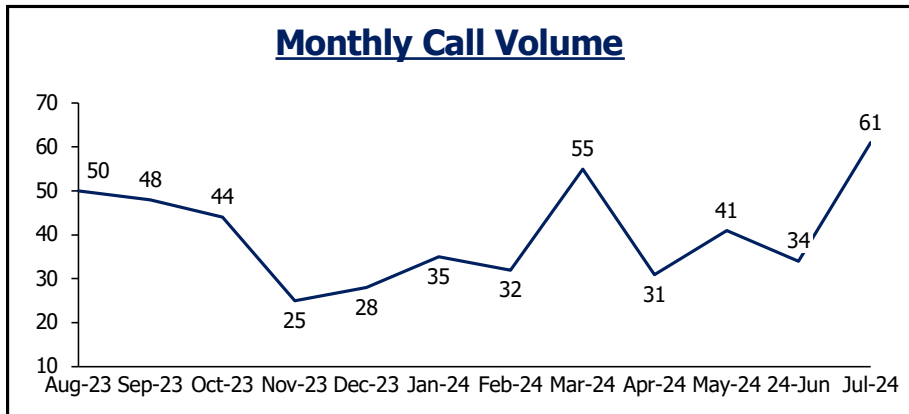
Foothills Fire



Daily Priority Call Volume and Entry to Assignment

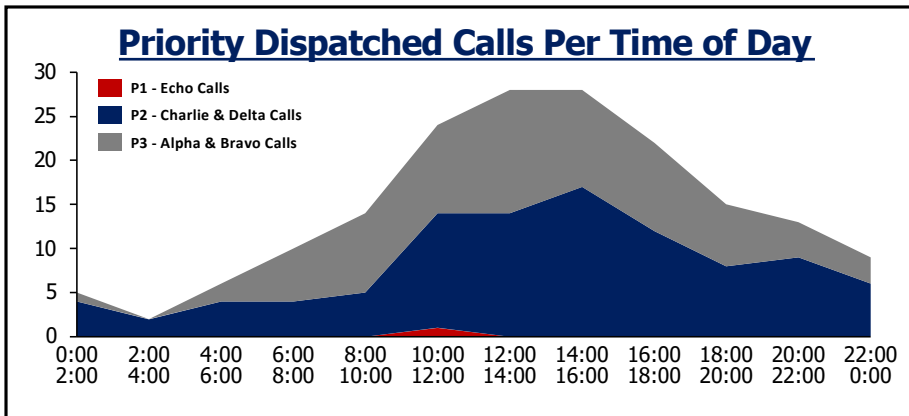
Day of Week	P1	P2	P3	Total	Average
Sunday	0	9	4	13	3
Monday	0	5	4	9	2
Tuesday	0	5	2	7	1
Wednesday	0	6	4	10	2
Thursday	0	6	3	9	2
Friday	0	4	3	7	2
Saturday	0	5	1	6	2
Assignment < 1 min	N/A	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





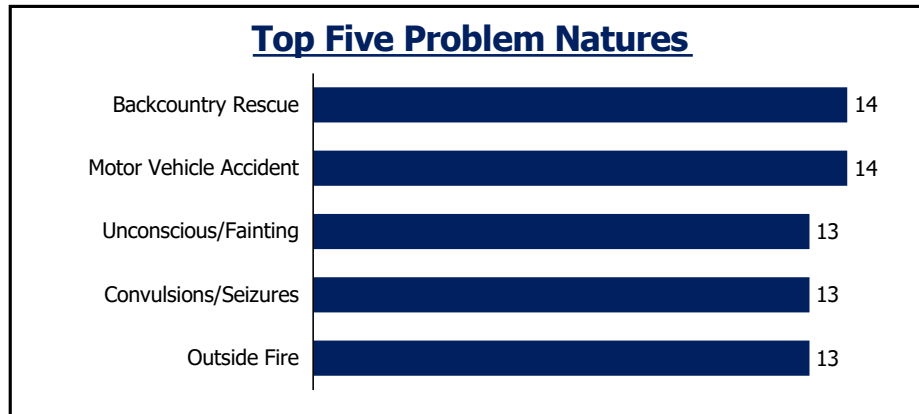
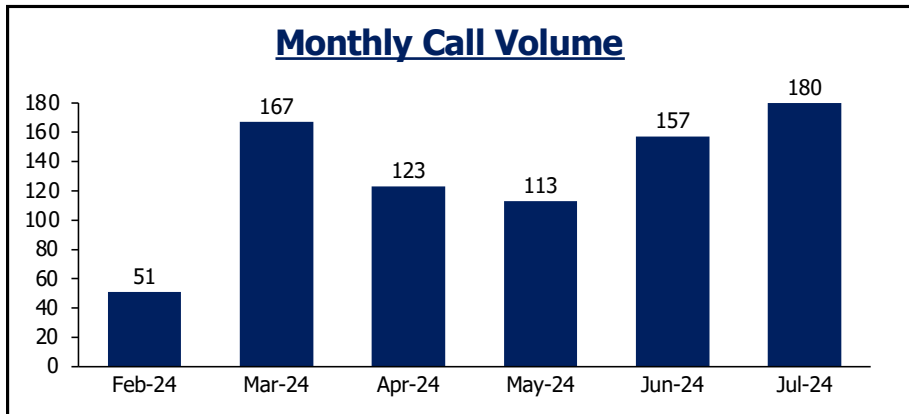
Clear Creek Fire



Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	14	13	27	7
Monday	1	15	6	22	4
Tuesday	0	9	9	18	4
Wednesday	0	8	13	21	4
Thursday	0	17	8	25	6
Friday	0	16	10	26	7
Saturday	0	19	18	37	9
Assignment < 1 min	100%	55%			

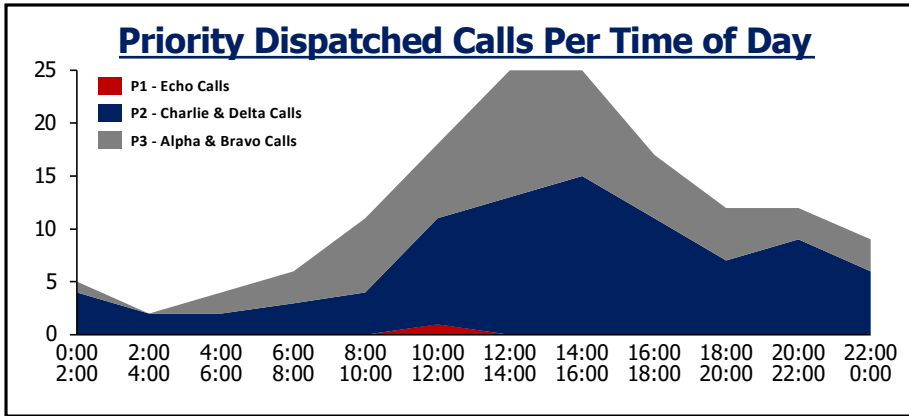
Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Note: Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.



Clear Creek EMS

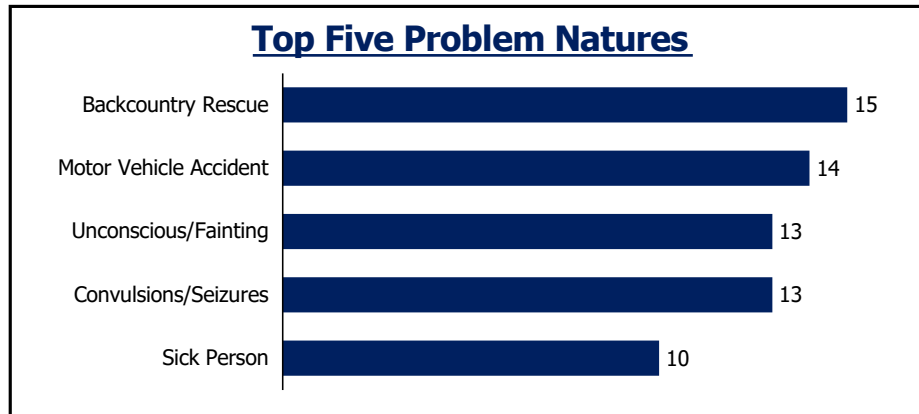
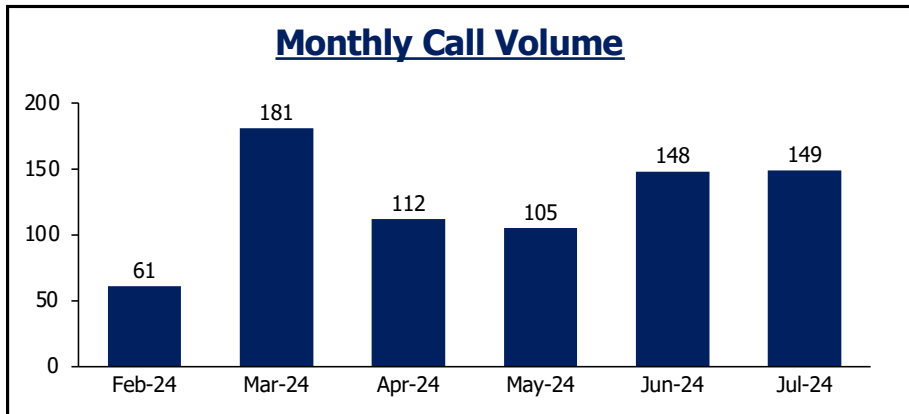


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	12	12	24	6
Monday	1	14	5	20	4
Tuesday	0	9	8	17	3
Wednesday	0	7	11	18	4
Thursday	0	13	7	20	5
Friday	0	13	7	20	5
Saturday	0	18	9	27	7

Assignment < 1 min **100%** **57%**

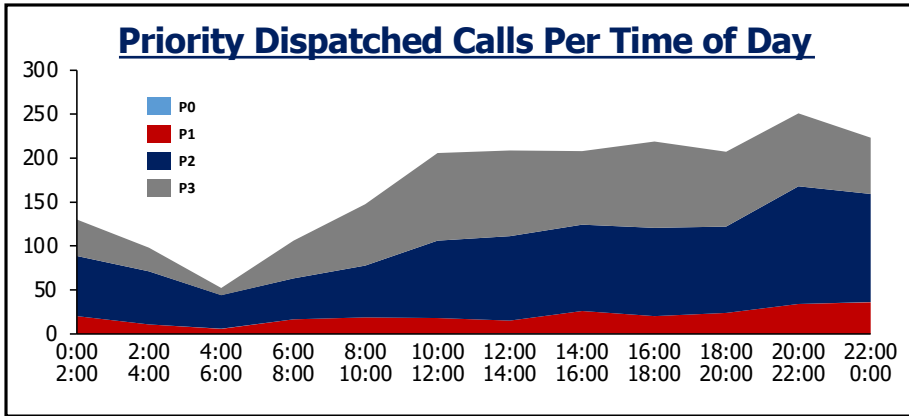
Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Note: Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.



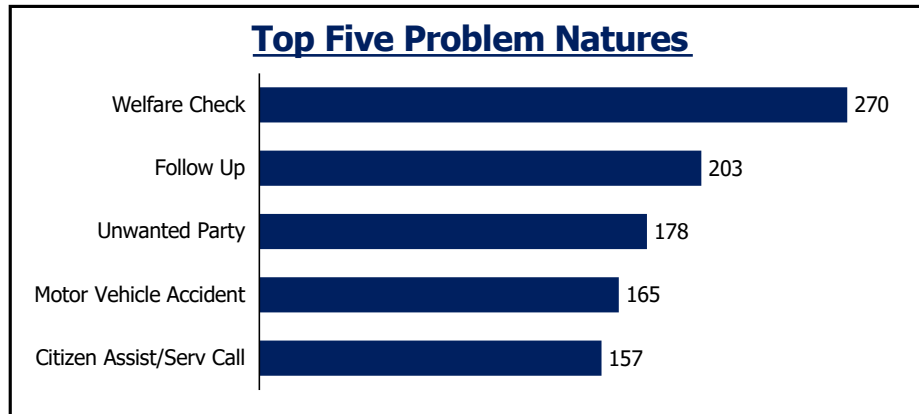
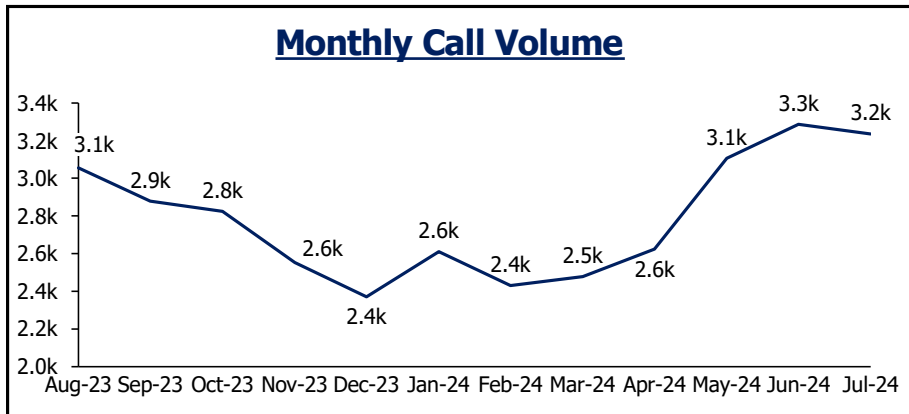
Jeffco Sheriff



Daily Priority Call Volume and Entry to Assignment

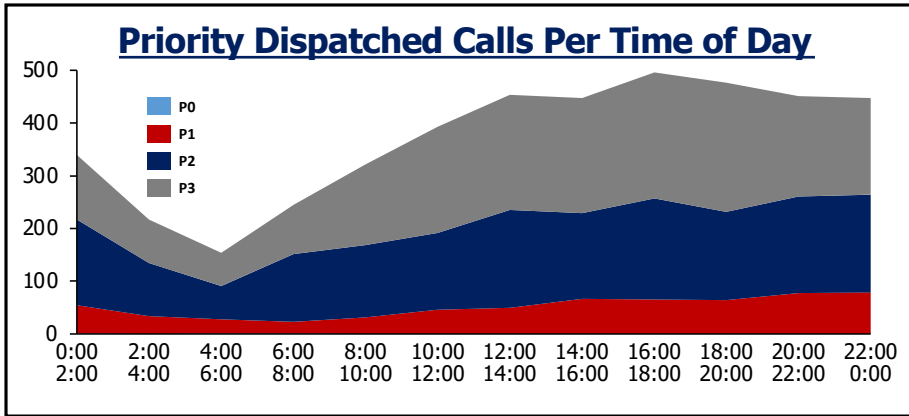
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	28	144	92	264	66
Monday	0	41	142	137	320	64
Tuesday	0	36	146	151	333	67
Wednesday	1	42	150	138	331	66
Thursday	1	33	137	101	272	68
Friday	0	26	133	93	252	63
Saturday	0	38	158	89	285	71
Assignment < 2 min		37%	37%			
Assignment < 4 min		52%	57%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





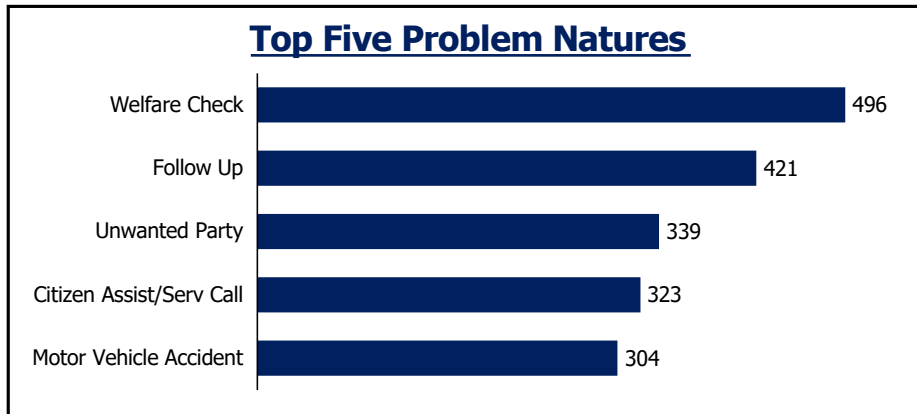
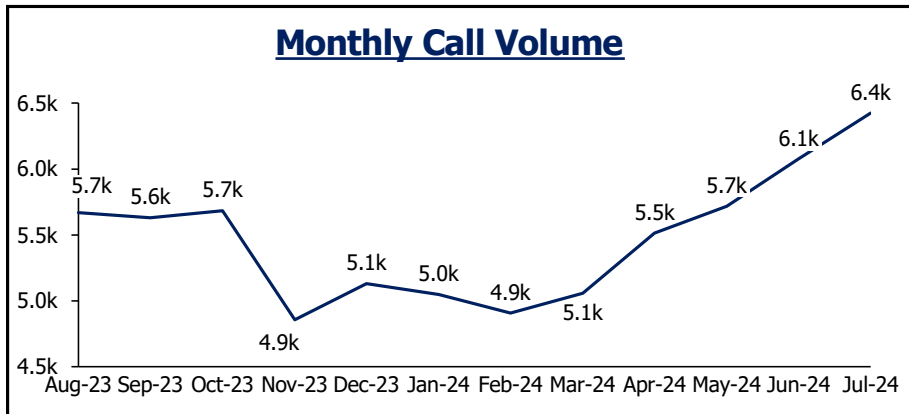
Lakewood PD



Daily Priority Call Volume and Entry to Assignment

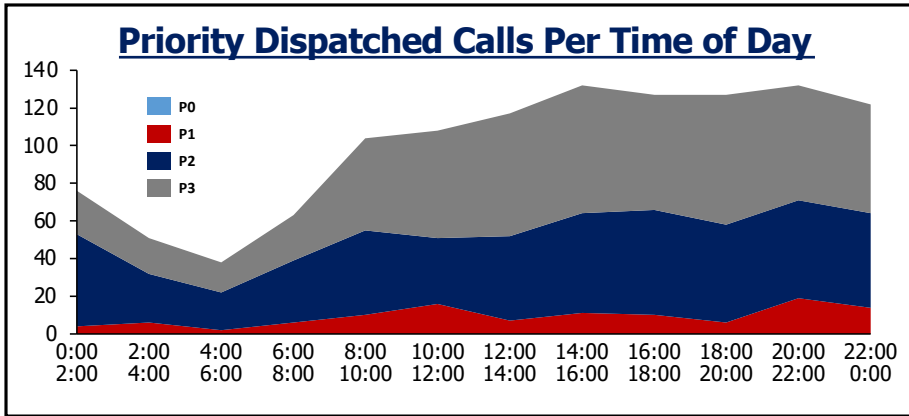
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	85	209	252	546	137
Monday	0	88	343	318	749	150
Tuesday	1	92	317	359	769	154
Wednesday	1	103	288	313	705	141
Thursday	1	85	222	262	570	143
Friday	0	76	202	250	528	132
Saturday	0	87	232	254	573	143
Assignment <2 min		36%	38%			
Assignment <4 min		53%	54%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





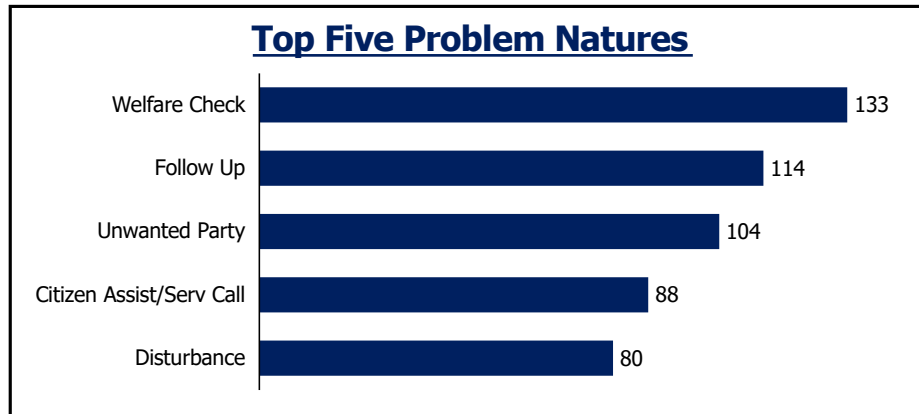
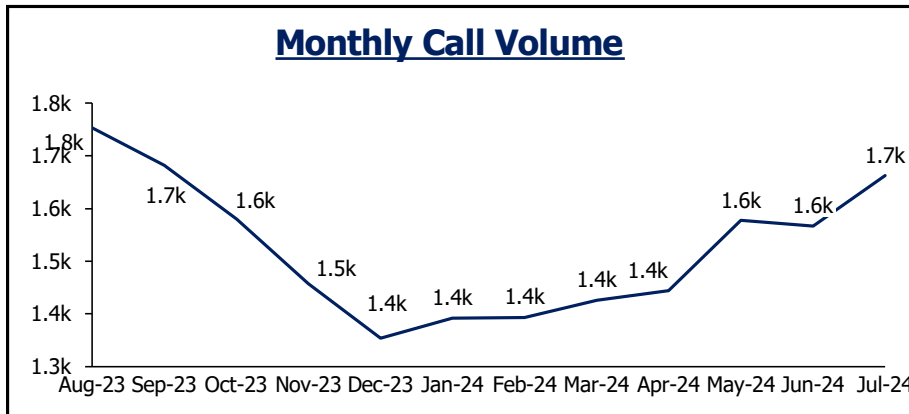
Wheat Ridge PD



Daily Priority Call Volume and Entry to Assignment

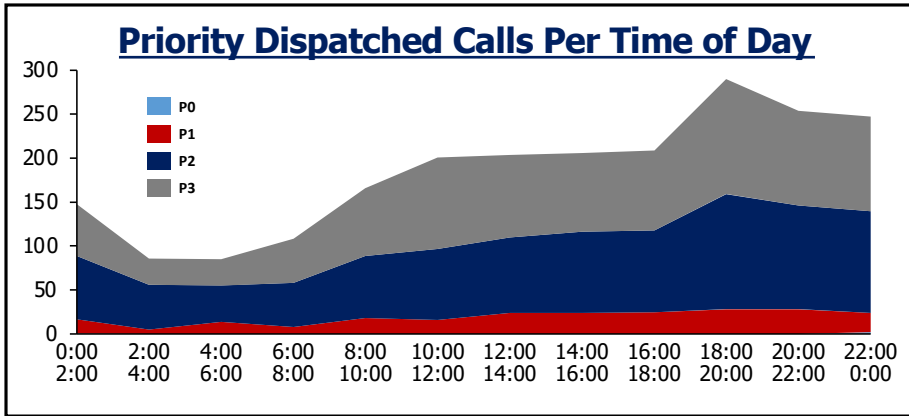
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	9	60	65	134	34
Monday	0	13	95	98	206	41
Tuesday	0	19	70	95	184	37
Wednesday	0	21	96	100	217	43
Thursday	0	19	62	85	166	42
Friday	0	11	67	72	150	38
Saturday	0	19	66	55	140	35
Assignment <2 min		42%	42%			
Assignment <4 min		56%	60%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





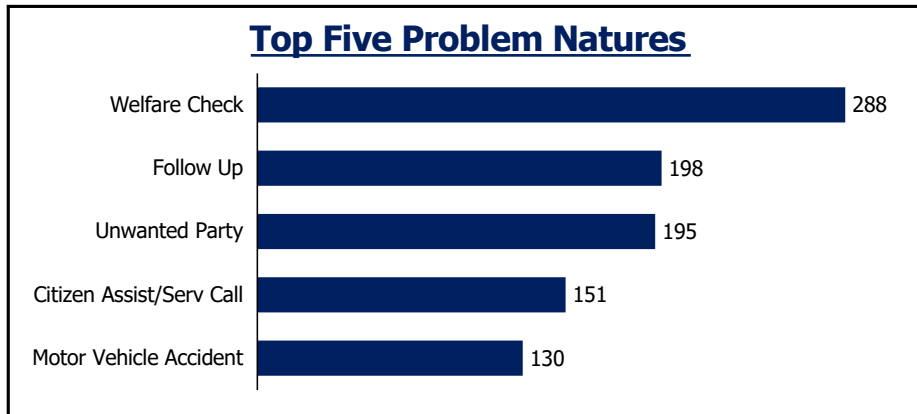
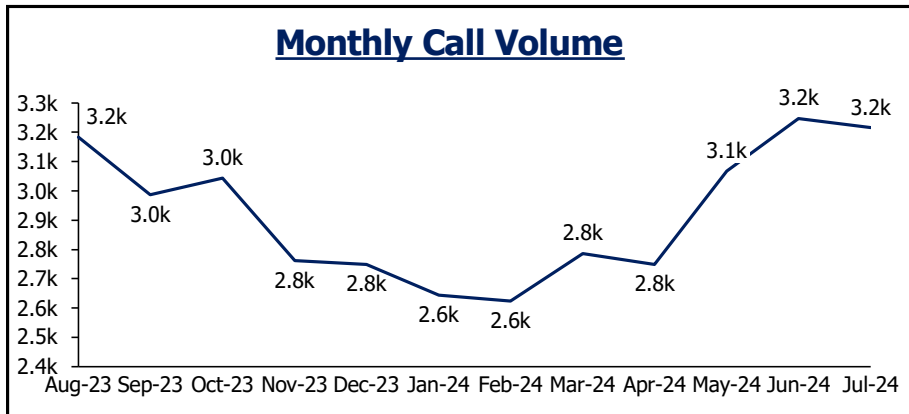
Arvada PD



Daily Priority Call Volume and Entry to Assignment

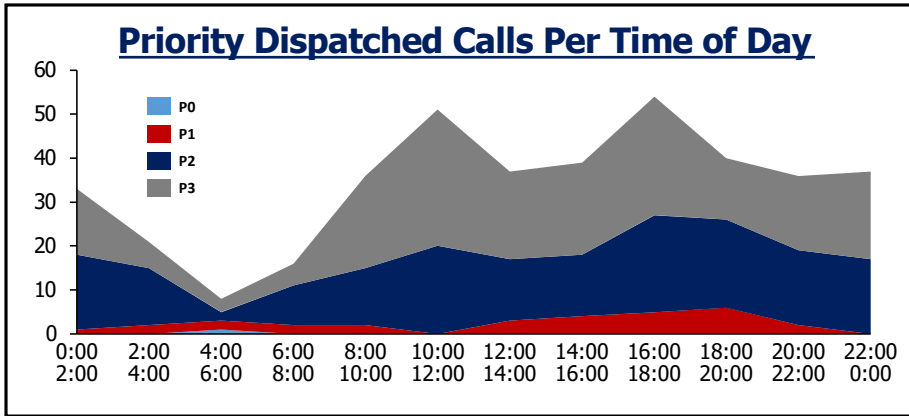
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	35	122	121	278	70
Monday	0	41	164	147	352	70
Tuesday	0	31	185	162	378	76
Wednesday	0	33	161	146	340	68
Thursday	0	26	127	141	294	74
Friday	1	31	136	131	299	75
Saturday	2	31	107	123	263	66
Assignment <2 min		36%	35%			
Assignment <4 min		49%	52%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





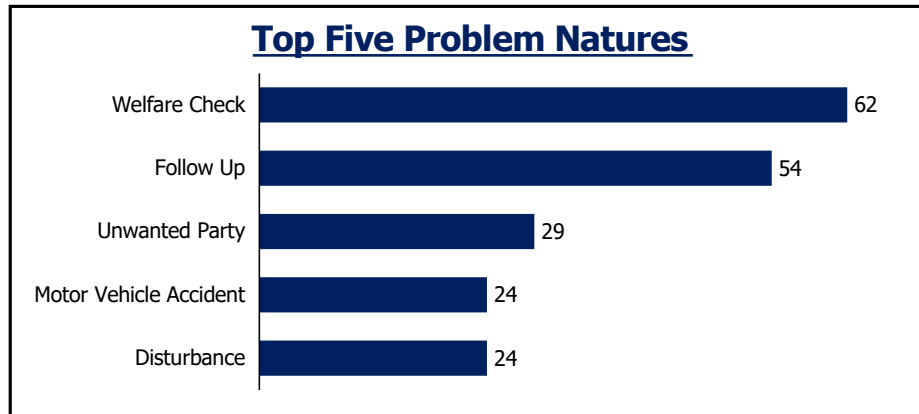
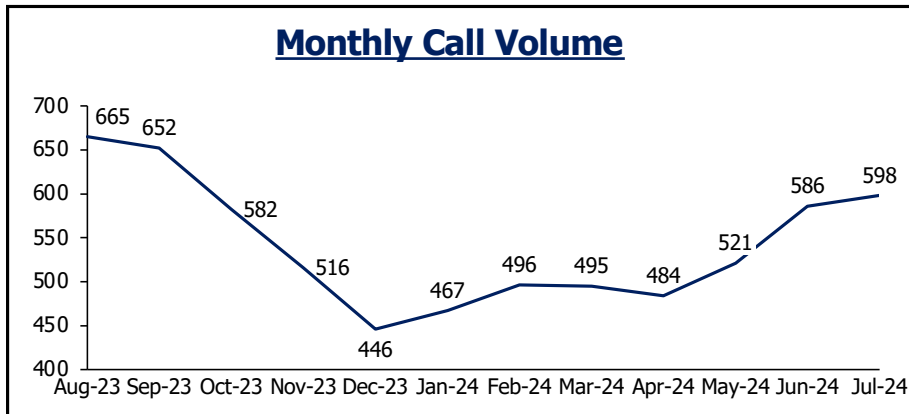
Golden PD



Daily Priority Call Volume and Entry to Assignment

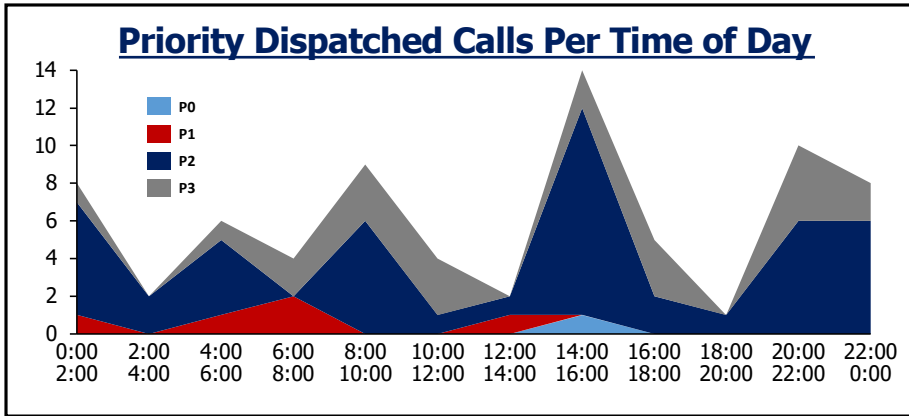
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	4	31	22	57	14
Monday	0	4	25	34	63	13
Tuesday	0	4	20	31	55	11
Wednesday	0	2	24	37	63	13
Thursday	0	3	21	24	48	12
Friday	0	8	26	24	58	15
Saturday	1	4	31	28	64	16
Assignment <2 min		48%	36%			
Assignment <4 min		72%	48%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





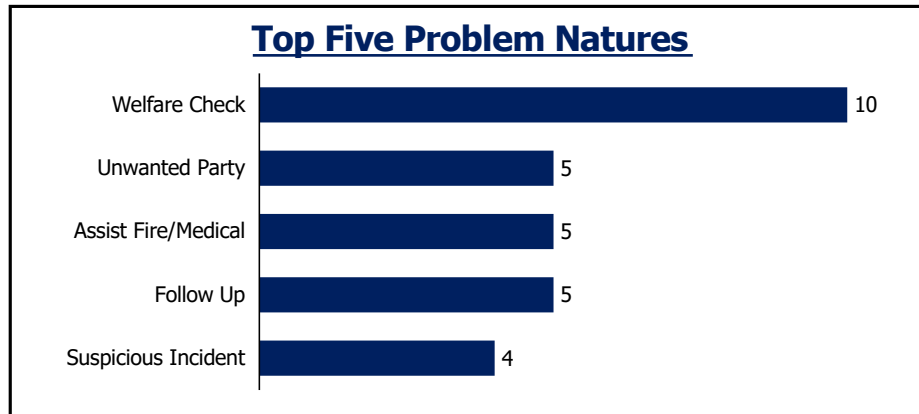
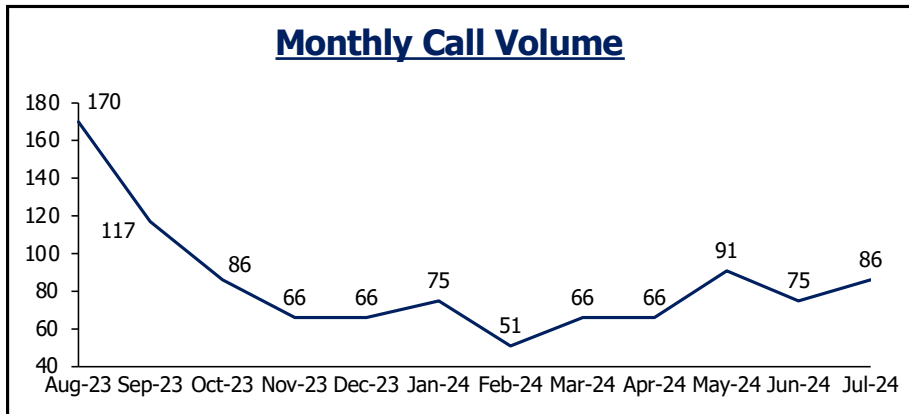
Lakeside PD



Daily Priority Call Volume and Entry to Assignment

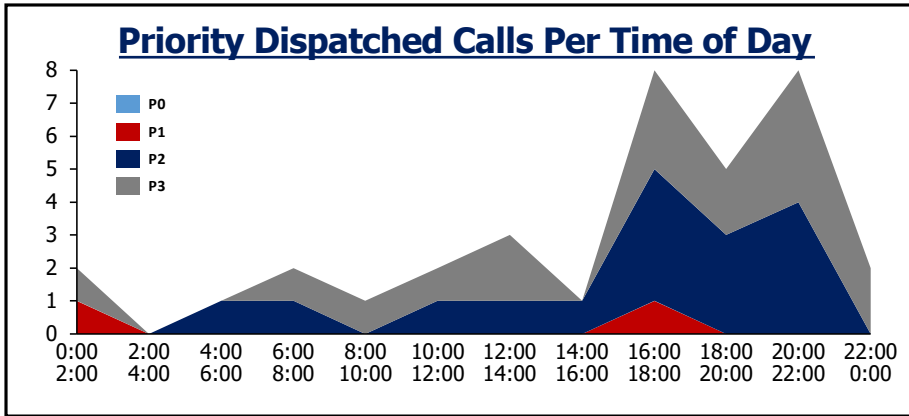
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	1	0	3	1	5	1
Monday	0	1	3	4	8	2
Tuesday	0	1	10	4	15	3
Wednesday	0	0	12	6	18	4
Thursday	0	0	8	2	10	3
Friday	0	2	5	1	8	2
Saturday	0	1	5	3	9	2
Assignment < 2 min		20%	39%			
Assignment < 4 min		60%	61%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





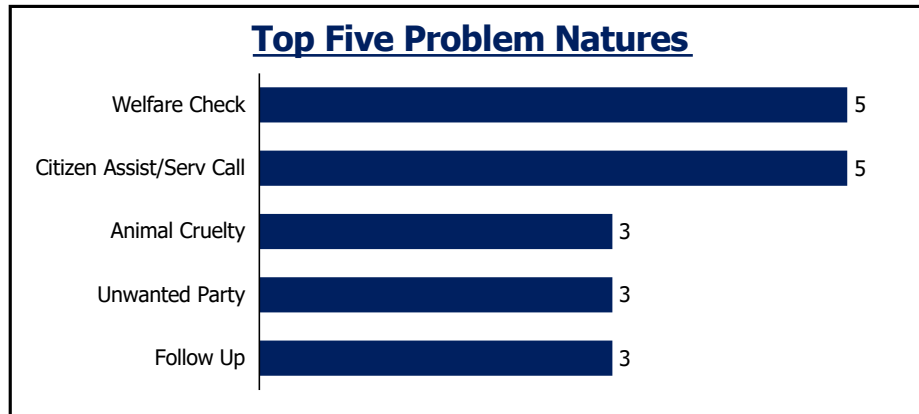
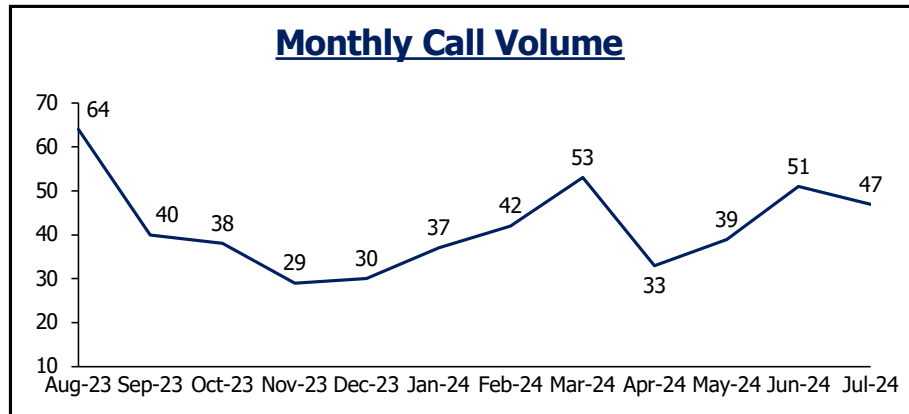
Morrison PD



Daily Priority Call Volume and Entry to Assignment

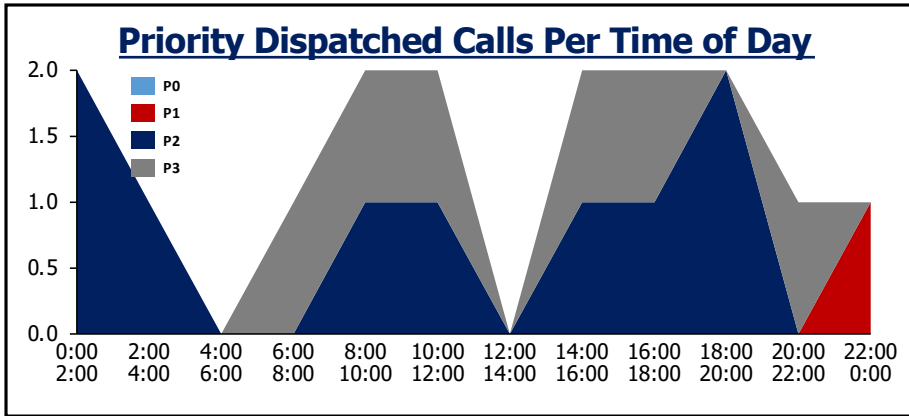
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	3	1	4	1
Monday	0	0	3	2	5	1
Tuesday	0	0	2	5	7	1
Wednesday	0	0	4	3	7	1
Thursday	0	2	0	3	5	1
Friday	0	0	1	0	1	0
Saturday	0	0	3	3	6	2
Assignment <2 min		0%	31%			
Assignment <4 min		0%	38%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





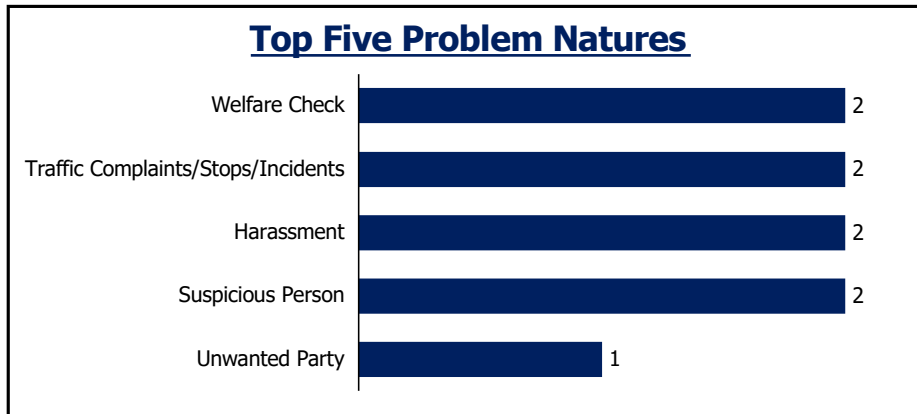
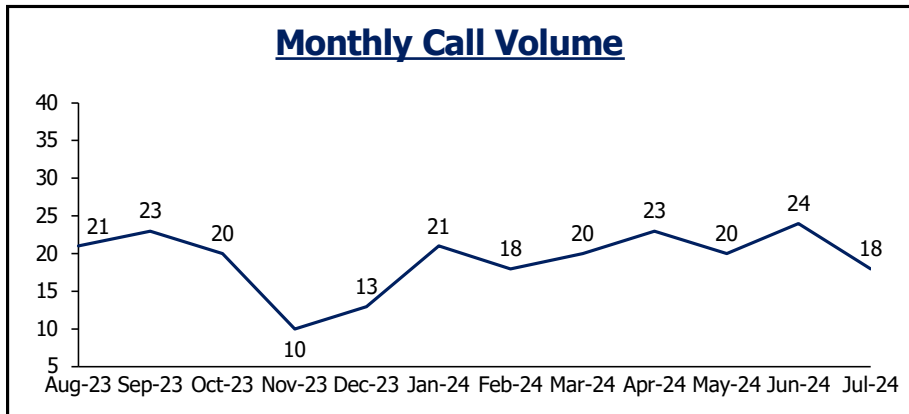
Mountain View PD



Daily Priority Call Volume and Entry to Assignment

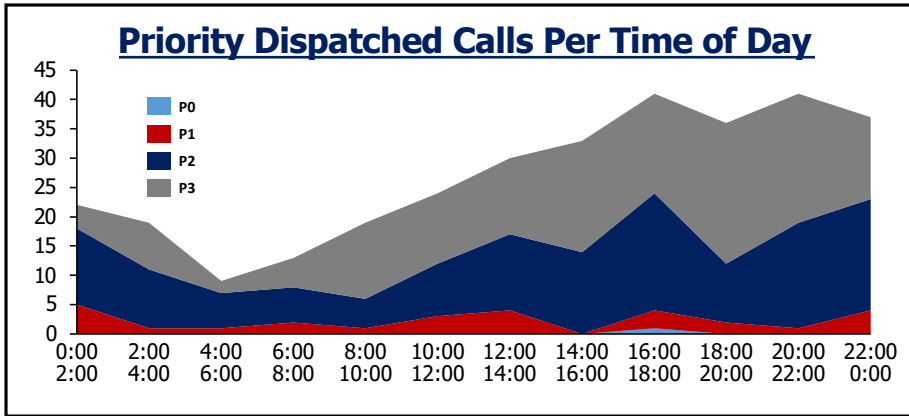
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	1	1	2	1
Monday	0	0	2	2	4	1
Tuesday	0	0	2	1	3	1
Wednesday	0	0	0	0	0	0
Thursday	0	0	0	1	1	0
Friday	0	1	2	0	3	1
Saturday	0	0	2	1	3	1
Assignment <2 min		100%	11%			
Assignment <4 min		100%	11%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





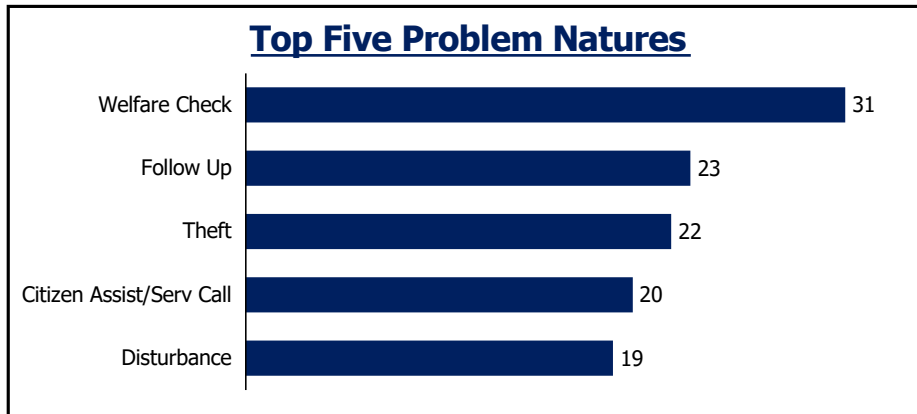
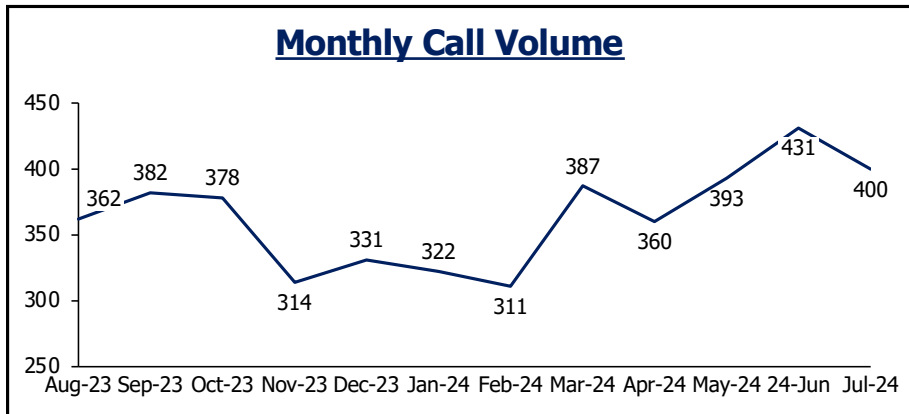
Edgewater PD



Daily Priority Call Volume and Entry to Assignment

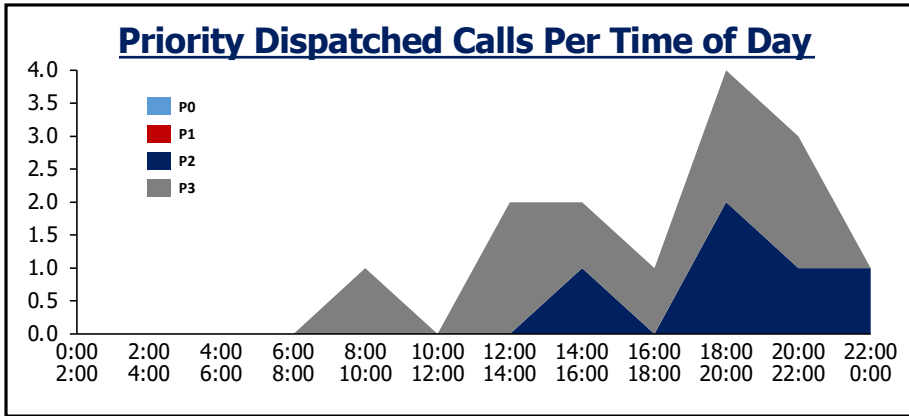
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	1	4	25	19	49	12
Monday	0	3	25	22	50	10
Tuesday	0	3	23	15	41	8
Wednesday	0	3	12	23	38	8
Thursday	0	5	20	24	49	12
Friday	0	4	17	22	43	11
Saturday	0	5	21	28	54	14
Assignment <2 min		41%	41%			
Assignment <4 min		59%	56%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





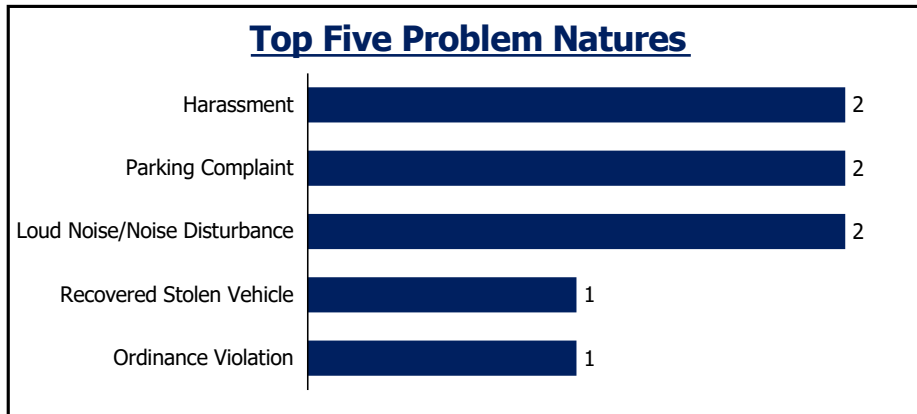
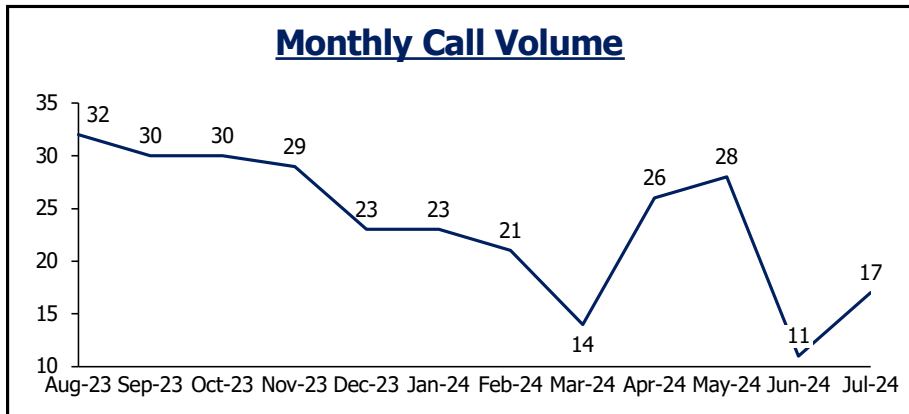
Colorado School of Mines PD



Daily Priority Call Volume and Entry to Assignment

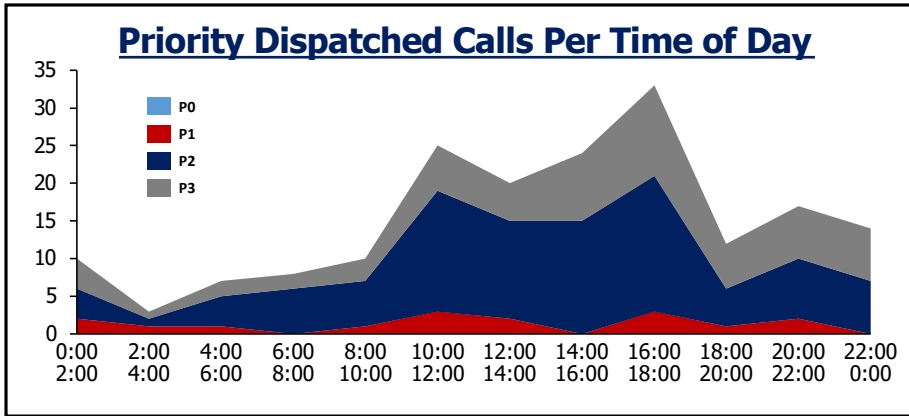
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	1	0	1	0
Monday	0	0	0	0	0	0
Tuesday	0	0	1	1	2	0
Wednesday	0	0	2	4	6	1
Thursday	0	0	1	3	4	1
Friday	0	0	0	1	1	0
Saturday	0	0	0	0	0	0
Assignment <2 min		N/A	0%			
Assignment <4 min		N/A	20%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





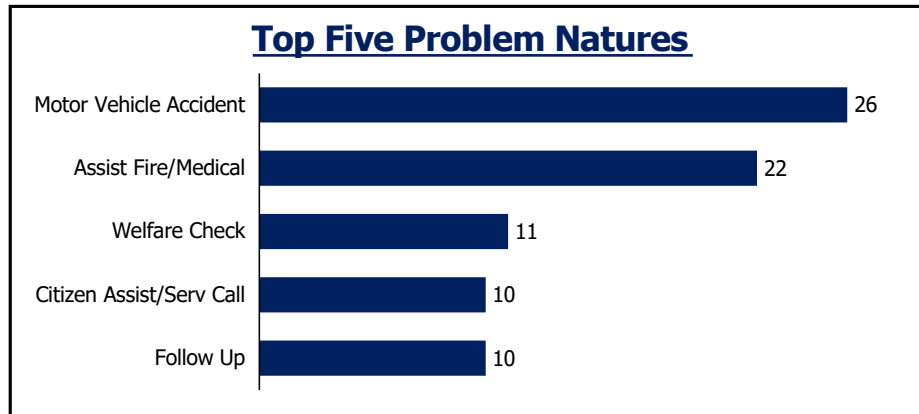
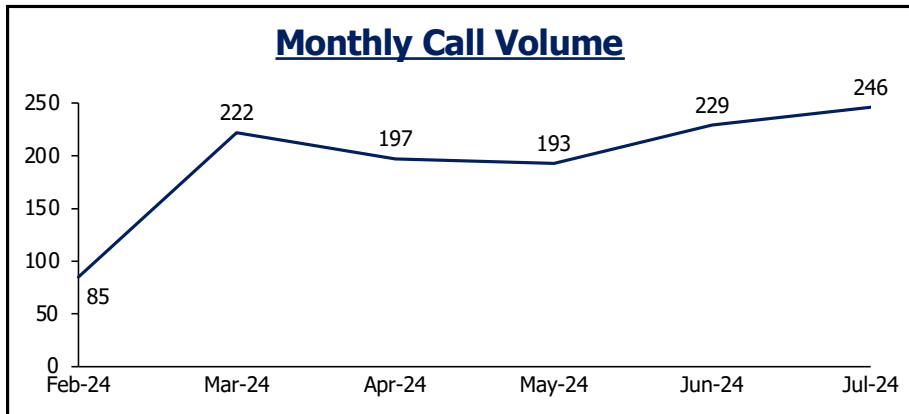
Clear Creek Sheriff



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	16	11	28	7
Monday	0	1	23	10	34	7
Tuesday	0	3	11	4	18	4
Wednesday	0	2	11	7	20	4
Thursday	0	0	12	10	22	6
Friday	0	2	13	10	25	6
Saturday	0	7	17	12	36	9
Assignment <2 min		44%	31%			
Assignment <4 min		69%	64%			

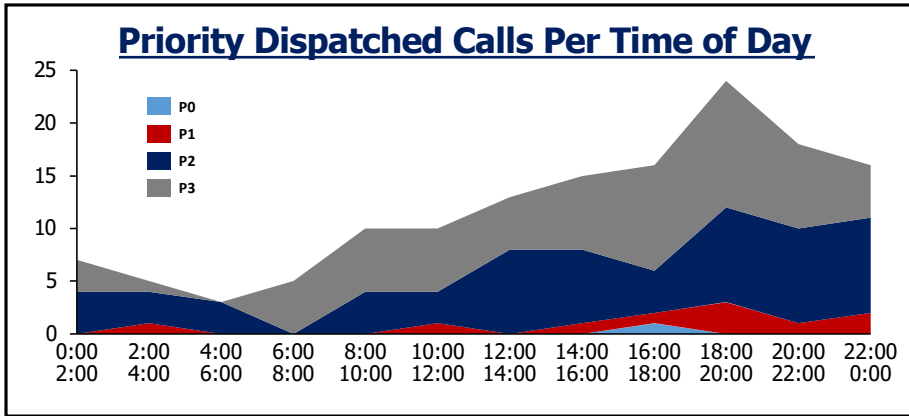
Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Note: Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.



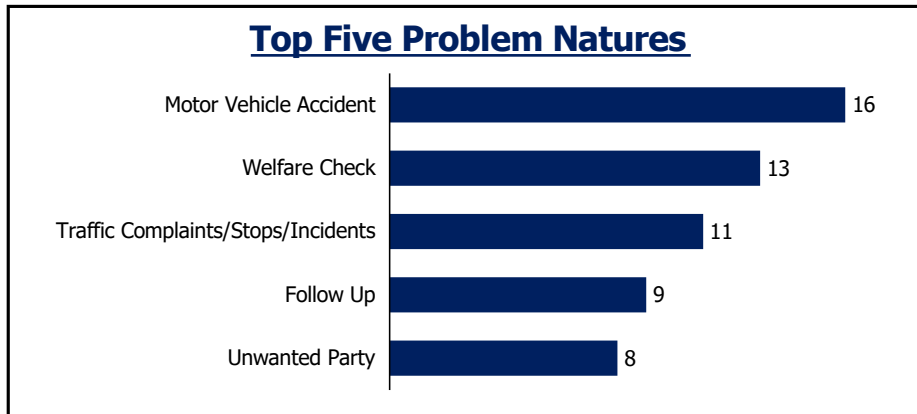
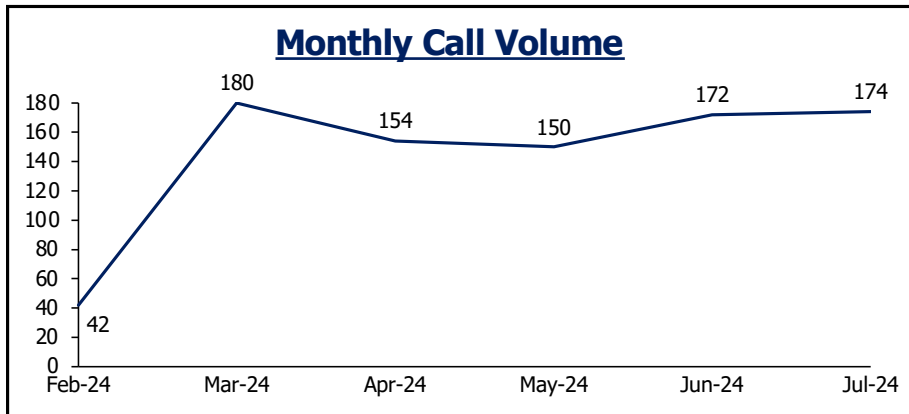
Idaho Springs PD



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	1	0	8	11	20	5
Monday	0	0	8	13	21	4
Tuesday	0	2	7	8	17	3
Wednesday	0	3	9	18	30	6
Thursday	0	0	4	8	12	3
Friday	0	2	12	5	19	5
Saturday	0	3	15	5	23	6
Assignment <2 min		50%	44%			
Assignment <4 min		90%	67%			

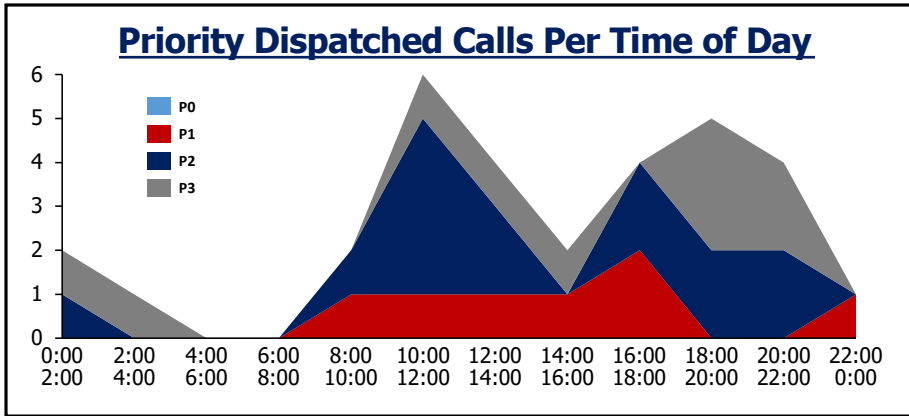
Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Note: Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.



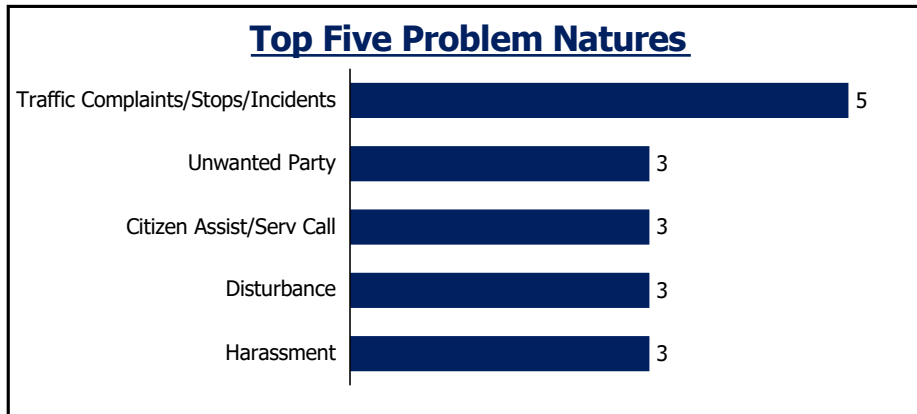
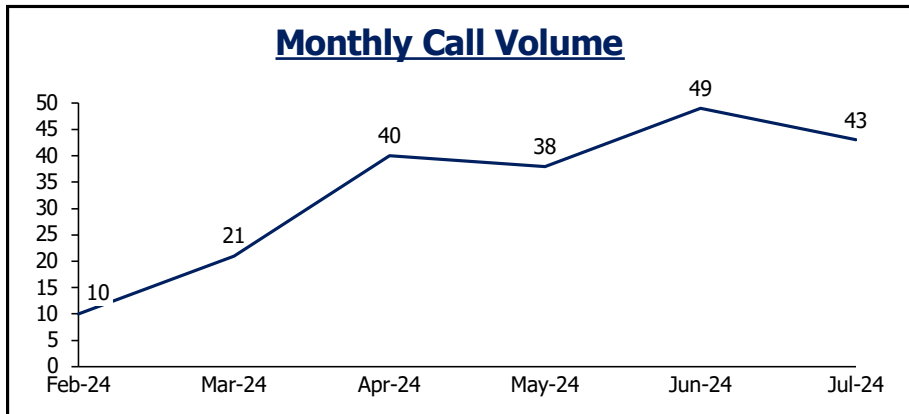
Georgetown PD



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	2	2	5	1
Monday	0	1	2	1	4	1
Tuesday	0	0	3	2	5	1
Wednesday	0	0	3	3	6	1
Thursday	0	2	2	0	4	1
Friday	0	1	0	1	2	1
Saturday	0	2	2	1	5	1
Assignment <2 min		29%	64%			
Assignment <4 min		57%	79%			

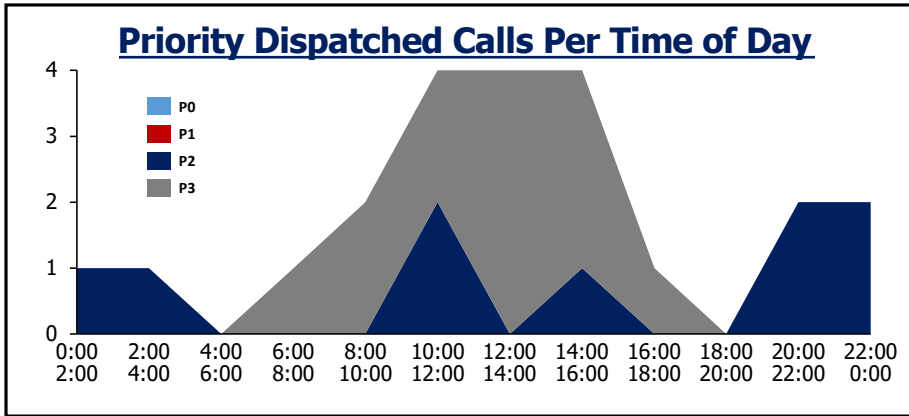
Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Note: Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward.



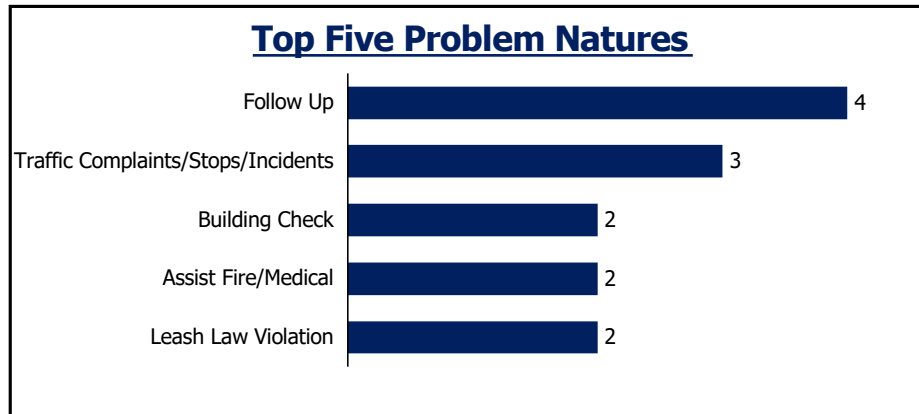
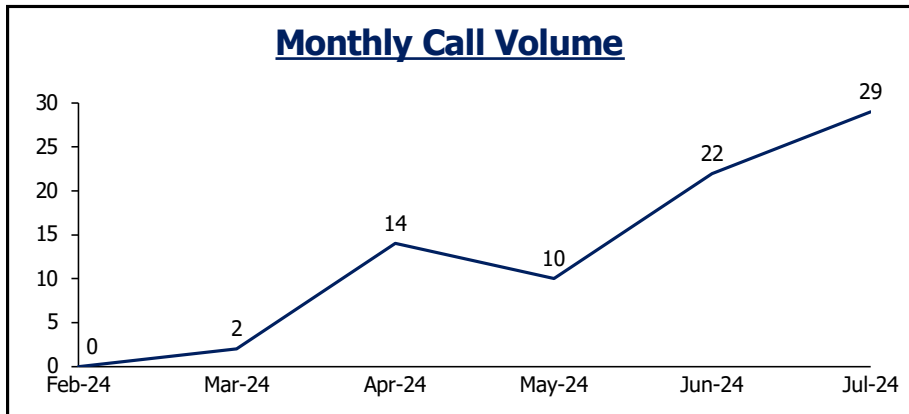
Empire PD



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	0	0	0
Monday	0	0	0	3	3	1
Tuesday	0	0	1	7	8	2
Wednesday	0	0	3	1	4	1
Thursday	0	0	1	1	2	1
Friday	0	0	3	0	3	1
Saturday	0	0	1	1	2	1
Assignment <2 min		N/A	44%			
Assignment <4 min		N/A	56%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Note: Clear Creek County joined Jeffcom on February 21. Data is shown from this date forward. Empire jurisdiction is properly reflected in data as of mid April.